# COLLECTIVE BARGAINING AGREEMENT

**BETWEEN** 

THE CITY OF BOYNTON BEACH, FLORIDA

AND

SEIU FLORIDA PUBLIC SERVICES UNION, CTW, CLC

**BASE DOCUMENT BARGAINING UNIT** 

October 1, 2020 to September 30, 2023

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### 1. PREAMBLE

- 1.1. This Agreement is entered into by and between the City of Boynton Beach, Florida, hereinafter referred to as the "Employer" or "City" and the SEIU Florida Public Services Union CTW, CLC, hereinafter referred to as the "Union" or "SEIU." The general purpose of this Agreement is to set forth terms and conditions of employment and to promote orderly and meaningful labor relations for the mutual benefit of the City of Boynton Beach in its capacity as an employer, the employees, and the citizens of Boynton Beach. The parties recognized that the best interest of the community and the job security of the employees of the City depend upon the City's success in establishing and maintaining effective, proper and superior service to the community.
- 1.2 The parties agree that nothing in this Agreement shall prohibit the parties from meeting and discussing any items of mutual interest in accordance with the law.

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### 2. RECOGNITION

- 2.1. The City of Boynton Beach hereby recognizes the SEIU Florida Public Services Union, CTW, CLC as exclusive representatives for the bargaining unit described below for the purpose of bargaining collectively with the City relative to wages, hours, and terms and conditions of employment of the public employees within the bargaining unit.
- 2.2. The bargaining unit is comprised of those positions certified for inclusion by the Public Employees Relations Commission.
- 2.3. In the event of a conflict between the foregoing list of positions included in the bargaining unit and the unit as recognized by the Public Employees Relations Commission (PERC), the unit recognized by the PERC shall control.

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### 3.0 NON-DISCRIMINATION

- 3.1 The Employer and the Union agree that all provisions of the Agreement shall be applied to all employees covered by it, and the Employer and the Union affirm their joint opposition to any discriminatory practices to the extent prohibited by law in connection with employment.
- 3.2 No employee shall be discriminated against, as prescribed by State or Federal laws, in their employment because of race, creed, color, sex, age, national origin, marital status, disability, sexual orientation, gender identity or expression, or membership or non-membership in the Union.

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### 4.0 STRIKES

- 4.1 The SEIU Florida Public Services Union, CTW, CLC, or their member agents or designees, agree during the life of this Agreement that they shall have no right to engage in any work stoppage, slow down, strike or unlawful picketing.
- 4.2 In the event of a strike, work stoppage or interference with the operation and accomplishment of the mission of the City Administration, a state or international representative of the Union shall promptly and publicly disavow such strike or work stoppage and order the employees to return to work and attempt to bring about prompt resumption of the normal operations. The Union representatives shall notify the City twelve (12) hours after commencement of such strike of what legitimate measures it has taken to comply with the provisions of this Article.

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### 5.0 MANAGEMENT RIGHTS

- Except, and only to the extent that specific provisions of this Agreement 5.1 expressly provide otherwise, it is hereby mutually agreed that the City has and will continue to retain the right to organize, plan, direct, control, operate and manage its affairs and those of its employees in whatever manner it deems appropriate in each and every respect. The parties to this Agreement hereby agree that, in construing this section, the legal principle that "the expression of one item is the exclusion of another" shall not apply. Rather, full effect shall be given to the intention of the parties that management shall retain all constitutional, ordinance, inherent, common law, or other rights, except to the extent specific provisions of this Agreement expressly provide otherwise. The Union recognizes the prerogatives of the City to operate and manage its affairs in all respects, and the powers and authority, which the City has not abridged, delegated or modified by this Agreement, are retained by the City. The rights reserved to the sole discretion of the City shall include, but not be limited to, the right:
  - 5.1.1 To determine the purpose and mission of the City and all its employees, to determine the amount of budget to be adopted, and to exercise control and discretion over the organization and operation of the City in all respects including the right to determine whether goods or services are to be made, provided or purchased and to decide the design and maintenance of the departments, facilities, supplies and equipment.
  - 5.1.2 To maintain economic stability.
  - 5.1.3 To change or eliminate existing methods of operation, equipment, or facilities and to adopt and implement technological changes or improvements including, but not limited to, vehicles, and all other materials or supplies.
  - 5.1.4 To determine the methods, income and personnel by which such operations are to be conducted including the right to contract and subcontract existing and future work.
  - 5.1.5 To select, hire, test, classify, promote, train, assign, retain, evaluate, layoff, schedule, and determine the qualifications of all employees.
  - 5.1.6 To suspend, demote, discharge, reprimand, or take other disciplinary action against employees for just cause.
  - 5.1.7 To determine the organization of City government.

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- 5.1.8 To determine the purpose and extent of each of its constituents, departments and positions therein.
- 5.1.9 To set standards for service to be offered to the public and standards for the performance of duties of job assignments.
- 5.1.10 To manage and direct the work of the employees of the City, including the right to assign work and overtime.
- 5.1.11 To establish, determine, implement and maintain effective internal security practices.
- 5.1.12 To determine the number, type and grades of positions or employees assigned to an organizational unit, department or project.
- 5.1.13 To determine lunch, rest periods, clean-up times, starting and quitting time, and number of hours to be worked. Work schedules will be posted and will not be altered in the midst of normal pay periods.
- 5.1.14 To adopt or enforce cost of general improvement programs.
- 5.1.15 In a civil emergency, to use personnel in any lawful manner.
- 5.2 If, in the sole discretion of the City, it is determined that civil emergency conditions exist, including, but not limited to, riots, civil disorders, hurricane conditions, tornado, national emergencies, or other emergency conditions, the provisions of this Agreement may be suspended by the City during the time of the declared emergency.
- 5.3 The City has the right to impose something that is unilateral in nature, and the Union has the right to object to that decision. If the City does impose something on a unilateral basis and the Union, after notice, fails to object to that decision within six (6) months, it shall be considered finally imposed.

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# 6.0 RIGHTS OF BARGAINING UNIT MEMBERS

- 6.1 The employees in the bargaining unit shall have the right to join or assist the Union or to refrain from any such activity.
- 6.2 All provisions of this Agreement shall be applied fairly and equitably to all employees in the bargaining unit.
- 6.3 Employees may request a Union representative to be present when the employee is subject to an investigatory interview and the employee has a reasonable belief that discipline or other adverse consequences may result from what he or she says.

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### 7. UNION REPRESENTATION

- 7.1 The City agrees to recognize the Union's officers and up to six (6) City employee stewards, from each bargaining unit, as agents of the Union. The Union shall furnish written notice to the Director of Human Resources and Risk Management of the designated Union officers and employee stewards within three (3) days of ratification of this Agreement and when any change in designation is made thereafter. The City recognizes the right of the Union to designate one (1) chief steward from among the six (6) City employee stewards for each bargaining unit. The authority of a Union steward to act on behalf of and bind the Union is implied from their designation as steward.
- 7.2 Non-employee officials of the Union shall, with prior written notification to the City Manager or the Director of Human Resources and Risk Management, be admitted to the property of the City for purposes of administering the Agreement. Union officials as designated above shall only meet with City employees in non-work areas (i.e., break areas) and during non-work time. Nothing in this section shall preclude or interfere with the City's right to control access to City facilities for safety and/or security purposes.
- 7.3 Subject to the limitations set forth in Article 8, Section 8.2, Union stewards will be granted leave to engage in collective bargaining or to meet with the representatives of the City for grievance investigation and/or consultation with management representatives to avoid or resolve grievances including Labor-Management meetings.
- 7.4 The City will provide up to one hundred sixty (160) hours, per bargaining unit, for employee stewards to engage in the following representative union activities:
  - A. To represent an employee who is required to appear at a meeting related to a grievance or arbitration.
  - B. To represent an employee who is responding to disciplinary action or who is the subject of an investigation.
  - C. To represent an employee at his/her predetermination conference.
  - D. To attend collective bargaining as an "additional steward" pursuant to Article 8, Section 8.2.
  - E. To make a presentation at Human Resources' Quarterly New Hire Orientation program. (Non-employee stewards may attend.)
  - F. To attend union conferences, seminars, training, or other union activities related to their representative function, provided such leave does not adversely affect the daily operations of any department.

Should the one hundred sixty (160) hours be exceeded, Union stewards engaging in representative activities pursuant to Article 8, Section 8.2 and/or Section 7.4 of this Article may be released without pay, use accrued vacation time, or use accrued compensatory time at the discretion of the Department Head (or designee), whose approval shall not be unreasonably withheld, unless releasing the employee adversely affects the daily operations of any department. The City may deny the use of such time off if it interferes with productivity or manpower

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7.5 No employee shall engage in Union business while on duty except as referenced in Section 7.3 of this Article.

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### 8.0 COLLECTIVE BARGAINING

- 8.1 The membership of the bargaining unit shall be represented in collective bargaining by the President of the Union or Designee. The Union shall provide written notice of the names of the collective bargaining representatives to the City Manager and Director of Human Resources and Risk Management prior to the commencement of bargaining. It is understood that only the Union representative(s) submitted in the above referenced notice are the official representatives of the Union for the purpose of negotiating with the City. Such negotiations entered into with persons other than those defined herein, regardless of their position or association with the Union, shall be deemed unauthorized and shall have no weight or authority in committing or in any way obligating the Union. It shall be the responsibility of the Union to notify the City Manager and Director of Human Resources and Risk Management in writing of any changes in the designation of any certified representative of the Union.
- 8.2 No more than four (4) Union stewards from each bargaining unit may participate in collective bargaining while on duty, without loss of pay. Additional stewards or bargaining unit members may participate in collective bargaining pursuant to Article 7, Section 4, while off duty, or when on pre-approved paid leave.
- 8.3 The City shall be represented by the City Manager, or a person or persons designated in writing to the Union by the City Manager.

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#### 9. LABOR-MANAGEMENT

A joint Labor-Management Committee composed of an equal number of representatives from the Union and Management may meet following thirty (30) days of the ratification of this Agreement and up to such time that negotiations for a successor Agreement commence to discuss subjects as determined by the Committee.

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# 10.0 POSTING OF AGREEMENT

- 10.1 The City will maintain a copy of this Agreement for inspection in the City Clerk's Office and will have an electronic copy the Agreement available in every Department/Division with SEIU workers.
- 10.2 The City will post a copy of this Agreement, as ratified, on the City's website.

# **ARTICLE 11**

# 11.0 SAVINGS CLAUSE

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- 11.1 If any provision (Article or Section) of this Agreement is found to be invalid, unlawful, or unenforceable by any court having jurisdiction or by reason of any existing or subsequently enacted legislation or by judicial authority, the remaining provisions of this Agreement shall remain in full force and effect.
- In the event of such finding, either Party may request to open negotiations for a substitute provision by notifying the other Party in writing within thirty (30) calendar days of the date the provision was invalidated.

# 12.0 COLLATERAL DOCUMENTS

12.1 This Collective Bargaining Agreement does not exist in a void. Provisions, as amended from time to time, of the City's Personnel Policy Manual (PPM),

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Administrative Policy Manual (APM), Departmental Rules, and other policies established by Resolution or Ordinance (collectively referred to as collateral documents) are applicable to bargaining unit members unless the terms of said collateral documents conflict with the terms of this Agreement, in which case the terms of this Agreement shall control.

# **ARTICLE 13**

# 13.0 MODIFICATION OF CONDITIONS

When the City intends to make changes to City or Departmental rules, and/or regulations, the City will provide written notice to SEIU. The notice will include a description of the change and an implementation date, which shall be no less than thirty (30) calendar days from the date of notice.

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- 13.2 If SEIU believes that the modification constitutes a change to wages, benefits, or terms and conditions of employment, then SEIU will have ten (10) calendar days from the date of notice to advise the City in writing that SEIU is requesting preimplementation or post implementation impact bargaining. Such written request shall identify with specificity the manner in which the modification affects the rights of its members. The request shall also include three (3) dates and times when SEIU is available to meet with the City to discuss/bargain the modification.
- 13.3 When bargaining is requested, it shall begin no less than ten (10) calendar days following SEIU's request and shall be concluded within fourteen (14) calendar days following the first bargaining session.
- Unless otherwise agreed to by the City and SEIU during their bargaining, the implementation date of change shall take effect as initially announced by the City, subject to SEIU's right to continue impact bargaining.
- 13.5 This provision is not a waiver, restraint, or limitation on the City's Management Rights, including to unilaterally determine the purpose of its departments, to set standards of services to be offered to the public, and to exercise control and discretion over its organization and operations.
- 13.6 All references to "days" in this Article shall mean "calendar" days, inclusive of Saturdays, Sundays, and Holidays.

### 14.0 ENTIRE AGREEMENT AND NON-WAIVER PROVISION

- 14.1 This Agreement is the complete Agreement between the Parties, cancels all prior practices and agreements, and, except as expressly provided for herein, relieves the parties of the obligation to bargain on any subject during the term of this Agreement.
- 14.2 There is no past practice which results in a monetary benefit except as set forth expressly in this Agreement. All bargaining unit members are covered under the

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- terms of this Agreement, Departmental Rules and Regulations and the City's Personnel Policy Manual, and are not under any Civil Service Rule/Regulation heretofore in existence.
- 14.3 Nothing in this Agreement shall be construed or interpreted as a waiver of SEIU's right to request bargaining or impact bargaining.
- 14.4 Nothing in this Agreement shall be construed or interpreted as a waiver or limitation on the City's management rights.

# 15.0 DUES DEDUCTION

- Employees covered by this Agreement may on the prescribed form, authorize payroll deduction for the purpose of paying the Union dues and/or a uniform COPE deduction. Employees shall receive copies of the form from either the City Finance Department or their Union office. An employee may also authorize payroll deductions by consenting to use the Union's electronic/voice authorization process.
- 15.2 The Union will initially notify the City as to the amount of dues and/or COPE deductions. Such notification will be certified to the City in writing over the

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signature of an authorized officer of the Union. Changes in Union membership dues or COPE deductions will be similarly certified to the City and shall be done at least one (1) month in advance of the effective date of such a change. To revoke the payment of Union dues and/or COPE deductions, the employee shall go to the Union office or utilize the Union's electronic/voice authorization process, and Union staff shall prepare and mail (or electronic mail) notice of such change to the City's Finance Department.

- Dues and COPE deductions shall be deducted each pay period and remitted monthly, and the funds shall be remitted along with a list of employees contributing to the Treasurer of Union within fifteen (15) days after the end of the month. The check for COPE deductions will be submitted to the Union, separately from the check for dues, on a quarterly basis. The Union will indemnify, defend, and hold the City harmless against any claims made or suits instituted against the City related to payroll deduction of Union dues and/or COPE deductions. Evidence of electronic/voice authorizations will be maintained by the Union and provided to the City upon request.
- 15.4 The Union will furnish forms for such authorization.

# **ARTICLE 16**

# USE OF GPS, TRACKING, AND MONITORING SYSTEMS

The City may install and use GPS or other similar location tracking and monitoring systems on any City property including but not limited to City vehicles and equipment. Information obtained from such systems may be used for any legitimate business purpose. The City will affix a sticker in the front compartment of City vehicles which have these types of systems activated.

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# 17.0 BULLETIN BOARDS

- 17.1 The Union shall be provided space for bulletin boards at each location so designated by the City in the areas where unit employees normally are assigned to work for the use of SEIU members. These bulletin boards shall be used for posting Union notices, signed by a Union officer but restricted to the following:
  - A. Notices of Union recreational and social affairs;
  - B. Notices of Union elections and results of elections;
  - C. Notices of Union appointments and other official Union business;
  - D. Notices of Union meetings;
  - E. Union newsletter On Track (may be unsigned).
- 17.2 All other information, including any notices containing any information other than purpose, date, time and place may be posted on such designated areas and the Union shall furnish the Director of Human Resources and Risk Management

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- 17.3 The Union shall not post endorsements for candidates who are running for office.
- 17.4 The Union will hold harmless and indemnify the City for all claims or actions arising from materials placed on the bulletin board.

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# 18.0 PERSONNEL FILES AND BARGAINING UNIT INFORMATION

- Personnel files for all City employees are maintained by the City's Human Resources and Risk Management Department. Employees may inspect and obtain copies of their personnel files pursuant to Florida Public Records Law.
- All bargaining unit members covered by this Agreement must be notified within seventy-two (72) hours of a public records request to review the bargaining unit member's personnel file, unless the file is being inspected by a governmental agency (including IRS), or state attorney, in the conduct of a lawful criminal investigation when confidentiality of the investigation is requested.
- 18.3 Bargaining unit members may request one electronic copy of their file at no charge once per the term of this Agreement. Additional requests will incur normal charges pursuant to Florida Public Records Law.
- 18.4 The Union may request, no more frequently than monthly, from the Director of Human Resources and Risk Management an electronic copy with the following information for all bargaining unit employees:
  - Name
  - Address (if not exempt from public records)
  - Hire Date
  - Work Location
  - Employee ID
  - Classification of Employee
  - Hourly Rate
  - Dues Deducted
  - List of Employees in the Bargaining Unit who have left the City in the previous month

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# 19.0 RECRUITMENT AND SELECTION

19.1 Recruitment and Selection process and procedures are described in The Hiring Process of the City of Boynton Beach.

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# 20.0 PROBATIONARY PERIOD

- 20.1 All newly hired or rehired employees shall be subject to a probationary period of one (1) year.
  - 20.1.2 This initial probationary period may be extended for up to an additional ninety (90) days with the concurrence of the Department Head, Director of Human Resources and Risk Management, and City Manager.
- All promoted, reclassified, transferred, or demoted employees shall be subject to a probationary period of six (6) months, unless the promotion, reclassification, transfer, or demotion occurs while the employee is still within his/her initial one (1) year probationary period.
  - 20.2.1 In the event an employee is promoted, reclassified, transferred or demoted during his/her initial one (1) year probationary period, the length of the employee's probationary period in the positon to which (s)he is promoted, reclassified, transferred, or demoted will be calculated as follows:

The balance of remaining time in the employee's initial one (1) year probationary period plus six (6) months from the effective date of his/her promotion, reclassification, transfer, or demotion.

For example:

New Hire/Re-hire Date: January 1, 2017 Original Probationary Period End Date: December 31, 2017

Promotion/Reclassification/Transfer/Demotion Date: June 1, 2017
New Probationary Period End Date: June 30, 2018
[Seven (7) months remaining in initial one (1) year probation plus six (6) months for a total of thirteen (13) months.]

- An Employee, while serving in an initial probationary period, as defined in Sections 20.1 and 20.1.2, or who is promoted, demoted, laterally transferred, or reclassified, as defined in Article 21, to a position outside of his/her current and established Career Path, is considered "at-will" and has no property rights and has no appeal rights for discipline up to and including termination. All other rights of bargaining unit members are applicable to probationary employees unless otherwise stated within this Agreement.
- 20.4 An employee's probationary status is not in and of itself a factor in layoffs.

# **ARTICLE 21**

# 21.0 PROMOTION, DEMOTION, LATERAL TRANSFER, AND RECLASSIFICATION

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# 21.1 PROMOTION

It is recommended that an employee who is interested in applying for a promotional opportunity be in his/her current position for a minimum of six (6) months and have satisfactory performance. Pursuant to Article 20 each promoted employee is subject to a probationary period of at least six (6) months from his/her date of promotion and is subject to the provisions in Article 20.3.

21.1.1 In the event an employee is promoted while serving in his/her initial one (1) year probationary period, the length of the employee's probationary period in the position to which (s)he promoted will be calculated as follows:

The balance of remaining time in his/her initial one (1) year probation plus six (6) months from the date of promotion.

For example:

New Hire/Re-hire Date: January 1, 2021 Promotion Date: June 1, 2021 Promotion Probationary Period End Date: July 1, 2022 [Seven (7) months remaining in initial one (1) year probation plus six (6) months, for a total of thirteen (13) months.]

- 21.1.2 Upon promotion an employee's rate of pay will be adjusted as follows:
  - a. Promotion of one pay grade:
     +5% of mid-point of new grade or to minimum of new grade,
     whichever is higher
  - b. Promotion of two pay grades:
     +7.5% of mid-point of new grade or to minimum of new grade,
     whichever is higher
  - c. Promotion of three or more pay grades:
     +10% of mid-point of new grade or to minimum of new grade,
     whichever is higher
- 21.1.3 In no event will the employee's base rate of pay exceed the maximum of the pay grade for the position to which the promotion is made.

# 21.2 DEMOTION

Pursuant to Article 20, each demoted employee, whether voluntary or involuntary, is subject to a probationary period of at least six (6) months from his/her date of demotion and is subject to the provisions in Article 20.3.

21.2.1 Upon demotion, an employee's rate of pay will be adjusted as follows:

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Demotion of one pay grade:

-5% of mid-point of current grade (position leaving)

Demotion of two pay grades:

-7.5% of mid-point of current grade (position leaving)

Demotion of three of more pay grades:

- -10% of mid-point of current grade (position leaving)
- 21.2.2 In no event will the employee's base rate of pay exceed the maximum of the pay grade for the position to which the demotion is made.
- 21.2.3 A promoted employee who is demoted prior to completion of his/her probationary period will have his/her pay reduced by the same amount as the promotional increase.
- 21.2.4 The Director of Human Resources and Risk Management and the City Manager reserve the right to make exceptions to Section 21.2.1 of this Article when they determine that the circumstances surrounding the demotion do not warrant reducing the pay of the demoted employee.

#### 21.3 LATERAL TRANSFER

Pursuant to Article 20, each transferred employee, whether voluntary or involuntary, is subject to a probationary period of at least six (6) months from his/her date of transfer and is subject to the provisions in Article 20.3.

21.3.1 Employees transferring from one position to another position in the same pay grade, whether in the same or different department, will maintain the same rate of pay.

#### RECLASSIFICATION 21.4

Pursuant to Article 20, each reclassified employee is subject to a probationary period of at least six (6) months from his/her date of reclassification and is subject to the provisions in Article 20.3.

21.4.1 Reclassifications resulting in a promotion, demotion, or lateral transfer and will follow those specified provisions as outlined in this Article.

### ARTICLE 22

#### SENIORITY AND LAYOFF 22.0

The City and the Union recognize the value of an experienced workforce and agree that an employee's seniority shall be considered, along with the needs of the City, when affecting decisions on vacations, promotions, and shifts.

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- 22.1 Seniority shall be defined as the employee's continuous length of service with the City of Boynton Beach.
- 22.2 Employees shall lose their seniority for the following reasons:
  - A. Termination
  - B. Retirement
  - C. Resignation
  - D. Failure to report to the Department of Human Resources and Risk Management the intention of returning to work within five (5) days of receipt of recall as verified by certified mail
  - E. Failure to return from military leave within the time prescribed
- 22.3 The City Manager may lay off any union employee whenever such action is made necessary by reason of shortage of work or funds, the abolishment of a position, consolidation of departments or divisions, privatization, reclassification, or reorganization.
  - A. Employees will be given severance pay when laid off from the City according to the following schedule:

Completed Years of Service	Severance Pay
0-1 year	40 hours
2 – 9 years	80 hours
10 – 19 years	120 hours
20+ years	160 hours

- B. Whenever a layoff of one (1) or more employees becomes necessary, the City Manager shall notify the Union at least two (2) weeks in advance of the intended action and the reasons therefore.
- C. The Director of Human Resources and Risk Management shall furnish the City Manager with the names of the employees to be laid off in the order in which such layoff shall occur. In order to minimize the disruption of the operations of the City, the order of layoff shall be in reverse order of total continuous time served in the same classification and within the same department.

# 23. DISCIPLINE AND PERFORMANCE MANAGEMENT

### 23.1.COACHING

Supervisors provide information, guidance, and directives to employees on a day-to-day basis, which is a standard method of communication in the workplace. Beyond such standard communication, Coaching is an opportunity for an employee and supervisor to discuss work-related progress and concerns. During coaching, supervisors may provide employees with feedback relating to their

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day-to-day conduct, behavior, and/or overall performance of their jobs, such as what went well, what could have gone better, reminders, and/or other instructive and constructive communications. Coaching is intended to identify to an employee conduct, behavior, or a performance deficiency in an informal and constructive way before it reaches a level necessitating documented disciplinary action. As Coaching does not constitute discipline, employees are not entitled to Union representation when management is providing such feedback. Coaching, although encouraged, is not required prior to the imposition of discipline.

### 23.2.PROGRESSIVE DISCIPLINE

- 23.2.1 The City endeavors to maintain productive and mutually beneficial employment relationships with bargaining unit members. No bargaining unit member shall be disciplined without just cause. When employees violate an established policy, procedure, or rule, or when performance deficiencies are identified, management addresses these issues with employees with the intent to have employees correct their behavior and/or improve their performance.
- 23.2.2 Progressive discipline allows for the imposition of an appropriate level of discipline depending on the facts and circumstances of each case coupled with consideration of the employee's overall employment and disciplinary history. No two employees or circumstances are identical; therefore, individual employees may have different progressive discipline outcomes.
  - 23.2.2.1 Previous Written Counseling (see Section 23.4) that was issued twenty-four (24) months prior to a current disciplinary matter will not be factored into determining the level of discipline for the current matter. Exceptions to this Section may include previous actions regarding preventable accidents/incidents; moral turpitude; theft; and/or acts of aggression/violence.
  - 23.2.2.2 Previous Written Notice/Reprimand (see Section 23.4) that was issued thirty-six (36) months prior to a current disciplinary matter will not be factored into determining the level of discipline for the current matter. Exceptions to this Section may include previous actions regarding preventable accidents/incidents; moral turpitude; theft; and/or acts of aggression/violence.
- 23.2.3 Violations are categorized as Misconduct, Serious Misconduct, or Extreme Misconduct. A non-exhaustive list of examples of different types of violations by category is referenced in the City's Personnel Policy Manual. Progressive discipline does not apply to the following categories of conduct:
  - Workplace Violence
  - Harassment
  - Criminal Activity

### 23.3 DISCIPLINE PROCESS

23.3.1 Initial Meeting

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When a supervisor identifies a policy, procedure, or rule violation and/or other performance deficiency, the supervisor may, at his/her discretion, schedule an "Initial Meeting" with an employee to discuss the incident or issue to ensure that (s)he has considered the facts and circumstances from the employee's perspective.

Although some circumstances may benefit from a supervisor having an Initial Meeting, there is no requirement to have one in all cases. If the supervisor schedules an Initial Meeting, it is because the employee will be subject to questioning, which may result in discipline. As such, an employee is able to request Union representation to accompany him/her to the Initial Meeting.

An employee will be provided with a minimum of forty-eight (48) hours of notice of any scheduled Initial Meeting for which (s)he would be responsible for requesting a Union representative

No advanced notice to the employee is required when the supervisor has pre-arranged for a Union representative to attend the Initial Meeting. The employee and Union representative will be allowed up to fifteen (15) minutes to confer, without management present, prior to the start of the Initial Meeting.

# 23.3.1.2 Requesting/Waiving Union Representation

It is the employee's responsibility to arrange for Union representation, if so desired, upon receiving notice to attend an Initial Meeting.

An employee who arrives to a prescheduled Initial Meeting without Union representation will be deemed to have waived his/ her right to such representation, and the meeting will proceed as scheduled.

# 23.3.2 Disciplinary Meeting

A Disciplinary Meeting may be held with an employee at any time. The purpose of a Disciplinary Meeting is to issue already determined discipline. As an employee will not be expected to answer any questions at this meeting, (s)he is not entitled to Union representation.

# TYPES OF DISCIPLINARY ACTION

The following disciplinary actions shall be utilized, and, depending on the severity of the offense, the first disciplinary action may be at any appropriate level, including termination of employment.

Minor Discipline:

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- A. Written Counseling
- B. Written Notice
- C. Written Notice in Lieu of Suspension,
- D. Unpaid Suspension of twenty-four (24) hours or less,

# Major Discipline:

- A. Unpaid Suspension of more than twenty-four (24) hours
- B. Disciplinary Demotion
- C. Termination of Employment

# 5. PERFORMANCE IMPROVEMENT PLAN (PIP)

Performance Improvement Plans (PIP) are most commonly used in the following circumstances:

To extend an employee's probationary period;

When an employee receives a performance evaluation, which indicates the employee is not meeting expectations;

When an employee's performance, related to deficiencies in their knowledge, skills, abilities, and/or competencies (K.S.A.C.), has

deteriorated over a period of time; or

When an employee's performance, related to deficiencies in their knowledge, skills, abilities, and/or competencies (K.S.A.C.), falls below standard following a newly implemented system, process, and/or procedure.

A Performance Improvement Plan describes the employee's current performance issues, states the performance expectations for required area(s) of improvement, and provides an action plan to guide the employee toward improving his/her performance within a defined time period.

- a. A Performance Improvement Plan may be issued at any time and/or in conjunction with any disciplinary action.
- b. Any "Major Discipline" or suspension resulting from the unsuccessful completion of a Performance Improvement Plan is subject to a Predetermination Conference.

# TYPES OF APPEALS/RESPONSES TO DISCIPLINARY ACTION

# 23.6.1 Minor Discipline Appeal/Response Options:

- There are no appeal options for a Written Counseling or for a. placing an employee on a Performance Improvement Plan.
- Written Comments b.

Employees may submit written comments in response to any Minor Discipline for inclusion in their personnel files.

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# c. Administrative Appeal

Employees may request to have an Administrative Appeal with the Director of Human Resources and Risk Management (or Designee) by making such request in writing or by electronic mail directly to the Director of Human Resources and Risk Management within fourteen (14) calendar days of receipt of a Written Notice, Written Notice in Lieu of Suspension, or Unpaid Suspension of twenty-four (24) hours or less.

Within thirty (30) calendar days of conducting an Administrative Appeal, the Director of Human Resources and Risk Management (or Designee) will provide the employee with a written response of his/her determination. This determination is final and not subject to further review or appeal.

# 23.6.2 Major Discipline Appeal/Response Options:

### a. Written Comments

Employees may submit written comments in response to any Major Discipline for inclusion in their personnel files.

### b. Predetermination Conference

Prior to the imposition of any Major Discipline, employees are entitled to participate in a Predetermination Conference. Employees will be provided a letter explaining their eligibility to participate in the Predetermination Conference. If an employee wishes to participate, (s)he must timely elect to do so by completing and returning the Election of Rights form to the Director of Human Resources and Risk Management by the deadline stated in the letter, and (s)he must attend the Predetermination Conference as scheduled. An employee may have a representative attend the Conference with him/her.

As soon as practical after the Predetermination Conference, the employee will be notified in writing of the City's decision.

If no agreement is reached following the City's response to the Predetermination Conference, the Union may refer the matter on behalf of the employee to arbitration by notifying the Director of Human Resources and Risk Management *and* the City Manager by electronic mail on or by the tenth (10<sup>th</sup>) day of receipt of the City Manager's response.

# 7. CRIMINAL CHARGES

a. If an employee is arrested and charged with a felony offense, the employee shall be placed on Administrative Leave Without Pay until all final dispositions of the criminal charges. An employee who is convicted

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b. During an Administrative Leave Without Pay under these circumstances, an employee will be paid from any accrued and available vacation and sick leave.

### **ARTICLE 24**

### 24.0 GRIEVANCE AND ARBITRATION

A grievance is defined as a dispute or disagreement involving the application or interpretation of the express provisions of this Agreement. Issues or disputes, which are not grievances as so defined, shall not be subject to arbitration but may be processed through the grievance procedure. The Parties agree that the grievance procedure shall be the sole and exclusive method for resolving any dispute involving the application or interpretation of the Agreement. Challenges to discipline are governed by Article 23 – Discipline and Performance Management.

All references to "days" in this Article shall mean calendar days.

# 24.1 Grievance Procedures

All grievances and responses to grievances shall be dated and submitted in writing by electronic mail to the Director of Human Resources and Risk Management (or Designee). The Parties agree to the step procedure outlined in this Article and acknowledge that the Parties can only extend stated deadlines by written agreement that matters are temporarily (not to exceed ten (10) days) being held in abeyance. Extensions shall never be inferred by the conduct of a Party and shall always be in writing. If the Union or Grievant fails to timely file or timely advance a grievance to the next step, the grievance is deemed "withdrawn" and cannot be refiled. If the City fails to timely respond at any step, the grievance is deemed "denied" and the Union or Grievant may proceed to the next step.

The Parties agree to utilize the Director of Human Resources and Risk Management (or Designee) at all steps as the conduit for receiving and responding to grievances submitted to the

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City. Grievances at all steps shall be submitted by electronic mail to the Director of Human Resources and Risk Management (or Designee). For the purpose of this Article, "of receipt" shall mean the date the electronic mail message was sent.

# 24.1.1 <u>Step One</u> – Department Director

The Union or Grievant shall submit in writing a Step One grievance on behalf of an employee or group of employees on or by the fifteenth (15th) day of the occurrence or on or by the fifteenth (15th) day of when the employee(s) knew or should have known of the occurrence.

All grievances shall include the following:

- a. Statement of the grievance and the facts and circumstances upon which it is based:
- b. Name, job title, and department of grievant(s);
- c. The Article(s) and Section(s) of the Agreement alleged to have been violated; and
- d. The remedy requested;

All class action grievances shall also include:

- a. Statement indicating the grievance is a class action; and
- b. Signature of an SEIU Union Official (President, Vice-President, Chief of Staff, Deputy Chief of Staff, or non-City employee Lead Negotiator).

In the event a grievance does not contain the required information listed above, the Director of Human Resources and Risk Management (or Designee) may return the grievance to the Union or Grievant by electronic mail with a written notification identifying the missing information and deeming the grievance as "incomplete." An "incomplete" grievance must be returned to the Union or Grievant on or by the fifteenth (15th) day of receipt of the grievance. The Union or Grievant will then have five (5) days from the date of receipt of the incomplete grievance to resubmit a complete grievance. If a complete grievance is not resubmitted on or by the fifth (5th) day of receipt, it will be deemed "withdrawn," and the Union or Grievant will not be able to resubmit it.

The Department Director's Step One response shall be transmitted to the Union on or by the tenth (10<sup>th</sup>) day of receipt of a complete grievance.

# 24.1.2 Step Two – Director of Human Resources and Risk Management (or Designee)

If no agreement is reached at Step One, the Union or Grievant may file a Step Two written grievance on behalf of grievant(s) by electronic mail to the Director of Human Resources and Risk Management on or by the seventh (7th) day of receipt of the Step One response. The Step Two written grievance shall describe with specificity the information on which the Union is relying to establish why it believes the Department Director's Step One response is not correct.

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The Director of Human Resources and Risk Management (or Designee), at his/her discretion, may conduct interviews with the grievant(s), the Union representative(s), members of the bargaining unit, and/or management to discuss the grievance. The Director of Human Resources and Risk Management (or Designee) must notify the Union or Grievant within five (5) days of receipt of the Step Two appeal if (s)he intends to conduct an interview with the grievant(s). Once such notification is made, the time period for the City's Step Two response is tolled until the interviews can be scheduled and conducted.

The Director of Human Resources and Risk Management (or Designee) shall respond in writing to the Step Two grievance by electronic mail on or by the twentieth (20th) day of receipt of the Step Two grievance or on or by the twentieth (20th) day following an interview with the grievant(s), if an interview occurred.

# 24.1.4 Step Three - Arbitration

a. If no agreement is reached at *Step Two* the Union may refer the grievance on behalf of the grievant(s) to arbitration by notifying the Director of Human Resources and Risk Management *and* the City Manager by electronic mail on or by the twentieth (20th) day of receipt of the Step Two response. The City may also request arbitration by notifying an SEIU Union Official by electronic mail on or by the twentieth (20th) day of submitting the Step Two response. Employees who are not members of the Union, and who the Union refuses to represent as a result of such non-membership in the Union, may proceed to arbitration on their own and at their own expense, unless the Union has determined that the grievance giving rise to the arbitration has no merit.

# 24.2 <u>Arbitration Procedures</u>

The Party requesting arbitration shall initiate arbitration on or by the tenth (10th) day of receipt of arbitration notice as referenced in Section 24.1.4.a. by filing a request with the Federal Mediation and Conciliation Service (FMCS) for a panel of seven (7) arbitrators with a business office in the State of Florida. A copy of this request shall be served on the other Party.

# 24.2.1 Arbitrator Selection

Each Party retains the right to reject one arbitrator panel in its entirety and request that a new panel be issued. The Party requesting arbitration shall strike the first name with each Party alternating strikes thereafter until only one arbitrator's name remains. The person remaining shall be the arbitrator. The arbitrator shall determine the date(s) and time(s) of the hearing subject to the availability of the Union and the City. Arbitration will be conducted at a location determined by the Parties.

### 24.2.2 Arbitration Fees and Expenses

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All fees and expenses of the arbitrator shall be divided equally between the Union and the City; however, each Party shall fully bear the expense of preparing and presenting its own case, including the cost of witnesses and other people it requires to attend the arbitration.

# 24.2.3 Arbitrator Authority and Award

The power of the arbitrator shall be limited to the interpretation and application of the written terms of this Agreement. In no event shall the terms and provisions of this Agreement be deleted, modified, or amended by the arbitrator. The arbitrator shall consider and decide only the specific issues raised by the grievance when it was submitted in writing to the City at Step One and the arbitrator shall have no authority to make his/her decision on any issue not submitted to him/her.

The arbitrator shall submit his/her decision in writing with a statement of findings and reasons within thirty (30) days of the receipt of briefs, if any, or receipt of the transcript if Parties have agreed to submit the arbitration transcript in lieu of briefs.

In the event the arbitrator finds a violation of the Agreement, the arbitrator shall determine an appropriate Award. The arbitrator's Award shall not be greater than the restoration of the employee to his/her most recent position held and the monetary value of the employee's back wages and benefits to make the employee "whole."

### 24.2.4 Other Provisions

A transcript of the Hearing will be made, unless waived by both Parties.

Briefs, if any, must be filed with the arbitrator no later than thirty (30) days after the close of the Hearing or after receipt of the transcript, if a transcript is requested by either Party.

Settlement of a grievance prior to the issuance of an arbitration Award shall not constitute precedent nor shall it constitute an admission that the Agreement has been violated.

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# 25.0 INSURANCE

25.1 Medical, Vision and Dental Insurance

The sole medical benefit plan available to employees is a High Deductible Health Plan (HDHP).

25.1.1 Year One: (October 1, 2020 through September 30, 2021)

- 1. The premium cost for "employee only" HDHP medical, dental, and vision insurance shall be paid by the City. Employees are responsible for paying any premiums associated with covering dependents. For this plan year, the City absorbed the cost of a twelve and a half percent (12.5%) increase in medical insurance premiums. The City Commission, through the Annual Budget process, may appropriate funds to subsidize the employees' premium costs for employees who cover dependent children on their medical plans. Any subsidy offered does not extend beyond the plan year for which it is budgeted, and the offering of and/or amount of any such subsidy is not subject to negotiation.
- 2. The City will contribute an annualized total of seven hundred fifty (\$750.00) into an employee's HSA on the first full pay period check date following January 1, 2021.
  - a. In order to be eligible for HSA deposit above, an employee must be actively employed on January 1, 2021.
  - b. Employees who are enrolled on the City's medical plan but who are ineligible to have an HSA because they are also enrolled in Medicare, may be eligible to receive the City contribution amount referenced in Section 2 above as a lump sum. These employees must inquire directly with the Director of Human Resources and Risk Management (or Designee) no later than December 1st to be considered.
- 3. The City will contribute two hundred fifty dollars (\$250.00) into an employee's HSA when they complete a Personal Health Assessment (PHA) between October 1, 2020 through July 31, 2020 at the Employee Health and Wellness Center and provide the required documentation to Human Resources. There should be a minimum of seven (7) months between PHA exams.
- 4. The City will provide opportunities to convert an annualized total value of up to one thousand five hundred dollars (\$1,500.00) after pension deduction, of any combination of sick and vacation time at the 100% conversion rate to help fund their HSA. This conversion can be done during the following times:

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- a. November 1, 2020 November 30, 202017 (any amount up to an annualized total of \$1,500.00)
- b. April 1, 2021 April 30, 2021 (any amount up to an annualized total of \$1,500.00)
- c. August 1, 2021 August 31, 2021 (any amount up to an annualized total of \$1,500.00)
- d. For purposes of this Article, "annualized" means plan year October 1, 2020 through September 30, 2021.
- 5. Newly hired employees, hired on or after October 1, 2020, and who elect to be covered on the City's medical insurance, will accrue sixty-two dollars and fifty cents (\$62.50) per active month of service for the City to deposit into their HSA through September 2021. The initial deposit will be made the first check of the month in which the member becomes enrolled in the City's group medical insurance.
- 25.1.2 Year Two: (October 1, 2021 through September 30, 2022)
  - a. The aforementioned provisions in section 25.1.1 will be effective for future plan years during the term of this Agreement, with modification to the dates in order to refer to the applicable year.
  - b. The City and Union agree to reopen this section [25.1.1] no later than July 15<sup>th</sup> of each year of the Agreement if the following occurs:
    - i. The billing premium cost passed on to the employee for dependent coverage increases by more than five percent (5%); and
    - ii. The deductible amounts increase by more than \$250.00 for employee only coverage or more than \$500.00 for employee plus dependent(s) or family coverage.
- 25.1.3 Year Three: (October 1, 2022 through September 30, 2023)
  - a. The aforementioned provisions in section 25.1.1 will be effective for future plan years during the term of this Agreement, with modification to the dates to refer to the applicable year.
  - b. The City and Union agree to reopen this section [25.1.1] no later than July 15<sup>th</sup> of each year of the Agreement if the following occurs:
  - i. The billing premium cost passed on to the employee for dependent coverage increases by more than five percent (5%); and
  - ii. The deductible amounts increase by more than \$250.00 for employee only coverage or more than \$500.00 for employee plus dependent(s) or family coverage.

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### 26.0 PENSION

- 26.1 Employees will continue to participate in the employee's pension plan of the City of Boynton Beach Ordinance No. 88-43, as amended. A copy of the plan's annual actuarial valuation report will be provided to the Union, in its entirety, upon request from the Union.
- 26.2 Recent Historical Changes During Bargaining
  - The City and the Union agree to conform the pension plan to state requirements as pertaining to municipal pension programs.
  - DROP: Employees hired on or after January 1, 2020 will receive interest at a
    rate of 0% 8% depending on plan performance. These members will be
    required to remove their money from the DROP as stipulated in the DROP
    Ordinance.

### **ARTICLE 27**

# 27.0 HOURS OF WORK, OVERTIME, AND BREAKS

27.1 HOURS OF WORK

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- 27.1.1 The basic work week shall consist of forty (40) hours, unless otherwise specified. The City Manager will establish, and may change, the basic work week and hours of work best suited to meet the needs of the City. Nothing in this Agreement shall be construed as a guarantee or limitation of the number of hours worked per week.
- 27.1.2 The Department Director (or Designee) will establish a regular work schedule for employees and may change an employee's or group of employees' regular work schedules to meet department needs. Employees will be notified in writing with a minimum of six (6) calendar days of notice of any change to their regular work schedules. Notwithstanding the requirement for the advanced notice, employees may, at their sole discretion, waive the notice period and begin to work the new schedule upon request of the Department Director (or Designee).
- 27.1.3 Employees may be required to work additional hours as assigned by their supervisors.
- 27.1.4 Employees shall not be in a work status more than seven (7) minutes prior to, or more than seven (7) minutes after, their regular workdays unless they have their supervisor's approval to be in a work status.

For purposes of timekeeping, the City will round time to the quarter hour consistent with 29 C.F.R. § 785.48.

### Example:

- 1. It is understood that the clock or other system designated by an employee's supervisor to record arrival and departure shall be the clock or system against which timely reporting for work is measured. If at any time that clock or system is deemed inoperative, the immediate supervisor will advise employees which clock or system will be utilized for timekeeping purposes.
- 27.1.4.2 Employees are required to accurately document or record their work time pursuant to their department's system.
- 27.1.5 Shift Bidding: Employees who work in departments in job classifications that have more than one established shift are able to bid on these shifts pursuant to the Department's/Division's established shift bidding process. A list of Departments/ Divisions with established shift bidding processes is available in ADDENDUM "A" of this Agreement.
  - 27.1.5.1 If no departmental/divisional shift bidding process exists for a job classification within a Department/Division that has more than one shift, then the priority for selecting shifts will be based on seniority, as defined by the length of time in the job classification within the department/division, as long as the

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department/division can maintain the necessary balance of employees with the requisite knowledge, skills, and abilities required for the shift. The Department Director retains the sole discretion to determine the requisite knowledge, skills, and abilities complement required on each shift. Such shift bidding opportunities will be granted each year on December 1st and become effective January 1st.

#### 2. OVERTIME

- All work performed in excess of forty (40) hours in any one work week shall be paid in accordance with the Fair Labor Standards Act (FLSA) regulations for overtime.
- Only hours "actually worked" will be considered in the calculation of overtime.
- Additional hours may be offered and scheduled for a specified work function. Such additional hours will be offered on a rotating basis based on seniority, which is defined as the length of time in the job classification within the department/division. Department/Division established rotation processes supersede this provision. A list of Departments/Divisions with established rotation processes is available in ADDENDUM "B" of this Agreement.
  - 27.2.3.1 Additional hours worked are not calculated as "overtime" until an employee has "actually worked" in excess of forty (40) hours in the work week.
- 2.4. Supervisor's shall provide no less than two (2) hours of advanced notice to employees prior to the assignment of unscheduled/mandated additional work hours except in the case where the supervisor, in consultation with the Department Director (or Designee), has determined that the additional unscheduled/mandated hours are deemed an immediate necessity for providing City services.
  - An employee who refuses or fails to work additional hours, pursuant to Section 27.2.4, may be subject to discipline if the employee does not have a legitimate reason, as determined by the supervisor in consultation with Human Resources, as to why (s)he cannot work the hours.
- 2.5. In the event an employee is required to work additional hours, the employee's hours may be flexed within the same work week, provided the employee and the supervisor mutually agree to do so.

#### 27.3 BREAKS

27.3.1 Employees are provided with two (2) paid fifteen (15) minute breaks throughout the course of a minimum eight (8) hour scheduled shift. During scheduled shifts of less than eight (8) hours, employees are provided with one (1)

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paid fifteen (15) minute break. During these paid breaks, employees are required to remain at the job site. Paid breaks are scheduled by the employee's supervisor, and the supervisor may authorize the combination of two (2) paid breaks.

- 27.3.2 Unless otherwise stated, employees who are scheduled to work a shift of eight and a half (8.5) hours have a thirty (30) minute unpaid break. Employees who are scheduled to work a shift of nine (9) or more hours have a sixty (60) minute unpaid break. During this break time, employees are allowed to leave the job site. Unpaid breaks are scheduled by the employee's supervisor, and the times of such breaks are subject to change without notice.
  - 27.3.2.1 An employee who, due to work necessity as dictated by his/her supervisor, is unable to disengage from work for the break referenced in Section 27.3.2 may be required or authorized by his/her supervisor to flex that time on the same work day.
  - 27.3.2.2 A Department Director, with approval from the Director of Human Resources and Risk Management and the City Manager, may authorize an employee to have an alternate unpaid break length that is consistent with his/her regular work schedule.
  - 27.3.2.3 Employees in the following job classifications are not eligible for the break referenced in Section 27.3.2 because they are required to remain at the job site an unable to fully disengage from their work:
    - Plant Operator Maintainer Trainee
    - Water Treatment Plant Operator I
    - Water Treatment Plant Operator II
    - Water Treatment Plant Operator III
    - Water Treatment Plant Lead Operator
- 27.3.3 An employee who fails to adhere to break time provisions, including timely returning to work from breaks, is subject to discipline.

#### 27.4 Task Assignment (Solid Waste)

- 27.4.1 Solid Waste employees are responsible for satisfactory completion of a daily Task Assignment. A daily Task Assignment is defined as those duties correlating to collection of solid waste from defined routes; assisting other employees in collecting solid waste from other defined routes pursuant to Section 27.4.2; attending departmental meetings that require employee attendance; cleaning and maintaining vehicles; performing emergency work pursuant to Section 27.4.3; and any other duties assigned by supervisory staff related to support services for solid waste collection and to advance Citywide disaster responses.
- 27.4.2 Within the Solid Waste Division, circumstances may arise which prevent certain crews from completing their assigned routes within the work day. In this event, Management may direct other crews to help complete the route(s) of crews who were unable to complete their route(s) on that same day.

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- 27.4.3 All employees in the Solid Waste Division of Public Works who perform work pursuant to Section 27.4.1 are considered Task employees. Task employees will be assigned to shifts of either eight (8) or ten (10) hours per day. Task employees will maintain the same shift for an entire work week. At the beginning of each work day, a daily Task Assignment shall be assigned by the supervisor. Upon completion of the assigned daily Task Assignment, a Task employee may be required to perform other work functions related to the Solid Waste Division of Public Works.
  - 27.4.3.1 Task employees shall be released from duty only by their immediate supervisors, the supervisor on-duty, or the Solid Waste Manager. Task employees are prohibited from releasing themselves from duty. Task employees who self-release from duty are subject to disciplinary action.
- 27.4.4 The Director of Public Works (or Designee) will "equalize," as closely as possible, assignments for Task employees.
- 27.4.5 An employee may be assigned to cover another employee's assigned route when the employee who is normally assigned to the route is on vacation or is on extended leave. In this case, the employee who is assigned to cover the route shall be assigned that route for the entire work week and shall work the same shift as the employee for whom (s)he is covering. Management shall make every effort to provide the covering employee with forty-eight (48) hours of advance notice.
- 27.4.6 "Task hours" Accrual and Effect on Payroll
  - 27.4.6.1 Section 27.2.4 is **not** applicable to Task employees who are on Task Assignment (Solid Waste). Overtime is calculated and paid pursuant to Sections 27.2. through 27.2.3.1.
  - 27.4.6.2Due to the type of work, there may be instances when an employee completes his/her daily work prior to the end of his/her regularly scheduled shift ending time. If no other work is required to be completed, a supervisor may release the employee for the day. In order to ensure that the employee is not adversely affected by this early release, the remaining hours in the work day will be notated as "Task hours."
  - 27.4.6.3 "Task hours" are hours that are **not** "actually worked;" therefore, these hours are **not** considered "hours worked" for the purposes of calculating overtime. Task hours also shall **not** result in paying an employee for more than forty (40) hours in any work week if (s)he has not actually worked more than forty (40) hours in that work week.
  - 27.4.6.4 "Task hours" that have been accrued during the work week are only paid when an employee, as a direct result of being released early from his/her scheduled task assignment, has not met the minimum threshold of forty (40) hours in the work week.

Examples:

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Day	Hours Worked Task Hours Accrual (not worked)		
Monday Tuesday Wednesday Thursday Friday	9 10 OFF 12 6	1 0 OFF 0 4	
Weekly <b>Hours Paid</b>	37 <b>37 Reg</b>	5 <b>3 Task</b>	40 total hours
Day	Hours Worked Task	Hours Accrual (not	worked)
Day  Monday Tuesday Wednesday Thursday Friday	Hours Worked Task 12 12 OFF 8 10	O OFF	worked)

Day	Hours Worked Task Hours Accrual (not worked)		
Monday	12	0	
Tuesday	(Vacation) 10	0	
Wednesday	OFF	OFF	
Thursday	8	2	
Friday	9	1	
Weekly	39	3	
<b>Hours Paid</b>	29 Reg & 10 Vac	1 Task	40 total hours

27.4.7 Employees may sign up to voluntarily work on Sunday to perform work consistent with Task Assignments. Voluntary Sunday Task Assignments shall be offered on a rotating seniority basis, starting with the most senior employee who signed up to work.

27.4.7.1 A Task employee who has volunteered to work on that Sunday will be paid either: (a) three (3) hours at one and a half (1.5) times his/her regular rate of pay or (b) the total of all actual hours (s)he "actually worked" at his/her regular rate of pay, whichever is greater.

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Should no Task employees volunteer to work on a Sunday when work is available, the City shall mandate the Sunday Task Assignment by reverse seniority, beginning with the least senior Task employee. Task employees who have been mandated to work a Sunday Task Assignment will be paid the total of all actual hours (s)he "actually worked" at his/her regular rate of pay.

#### 27.5 UTILITIES SHIFT DIFFERENTIAL

Water Plant Operators who work the evening/overnight shift (current shift as of ratification: 6:00 p.m. - 6:00 a.m.) are eligible to receive a shift differential, which is an additional five percent (5%) of pay per hour.

#### **ARTICLE 28**

#### COMPENSATORY TIME 28.0

- Employees may accrue compensatory time in lieu of overtime pay when the employee 28.1 works in excess of forty (40) hours in a work week.
- Compensatory time is accrued at one and a half (1.5) times per hour of overtime worked. 28.2 Employees may accumulate up to eighty (80) hours of compensatory time. At no time may an employee accumulate more than eighty (80) hours of compensatory time. Compensatory time must be taken within the quarter following its accrual or it will be paid out.
  - 28.2.1 The first quarter begins on October 1st.
- It is solely the employee's option to choose whether (s)he wishes to be paid for his/her 28.3 overtime or to accrue compensatory time. The City will not encourage employees to take one form of compensation over the other.

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### 29.0 HOLIDAYS

- 29.1 The following is a list of City-observed holidays. The dates on which each holiday is observed by the City is determined each October for the upcoming calendar year.
  - New Year's Day
  - Martin Luther King, Jr. Day
  - Presidents' Day
  - Memorial Day
  - Independence Day
  - Labor Day
  - Veterans' Day
  - Thanksgiving Day
  - Day After Thanksgiving
  - Christmas Eve
  - Christmas Day

### 29.2 Holiday Pay Provisions

- 29.2.1 For employees who are **not** required to work on a City-observed holiday:
  - A. When a City-observed holiday falls on an employee's scheduled work day, the employee will receive eight (8) hours holiday pay at straight time.
  - B. When a City-observed holiday falls on an employee's non-scheduled work day, it will be treated as a floating holiday and eight (8) hours will be added to the employee's vacation leave bank.

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- C. Employees must work their regularly scheduled work day immediately before and their regularly scheduled work day immediately after the holiday or be in a pre-approved and authorized pay status immediately before and after the holiday in order to receive holiday pay or have floating holiday hours added to their vacation leave banks.
- 29.2.2 For employees who are required to work on a City-observed holiday:
  - A. An employee who is scheduled and required to work on a Cityobserved holiday, will receive eight (8) hours of holiday pay at straight time in addition to being compensated for their hours "actually worked."
  - B. Employees must report to work on time and work until the end of their shift on the City-observed holiday in order to be eligible for holiday pay.
- 29.2.3 Employees who are on a pre-approved and authorized leave with pay status on the date on which a City-observed holiday falls will have their leave time for that date designated as "holiday," and it will not be charged to or deducted from their otherwise designated leave bank.
- 29.3 Task Assignment (Solid Waste) Holidays
  - 29.3.1 For Task employees who are **not** required to work on a City-observed holiday:
    - A. When a City-observed holiday falls on a Task employee's scheduled work day, the employee will receive eight (8) hours holiday pay at straight time.
    - B. When a City-observed holiday falls on a Task employee's non-scheduled work day, it will be treated as a floating holiday and eight (8) hours will be added to the employee's vacation leave bank.
    - C. Employees must work their regularly scheduled work day immediately before and their regularly scheduled work day immediately after the holiday or be in a pre-approved and authorized pay status immediately before and after the holiday in order to receive holiday pay or have floating holiday hours added to their vacation leave banks.

When a City-observed holiday falls on a Task employee's non-scheduled work day, it will be treated as a floating holiday, and eight (8) hours will be added to the Task employee's vacation leave bank.

29.3.2. For Task employees who are required to work on a City-observed holiday:

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- A. An employee who is scheduled and required to work on a City-observed holiday, will receive eight (8) hours of holiday pay at straight time in addition to being compensated for their hours "actually worked."
- B. Should a Task employee be required to perform "actual work" beyond his/her regular eight (8) or ten (10) hour Task Assignment schedule on a holiday, those hours also count as "hours worked" for purposes of calculating overtime.
- C. Employees must report to work on time and work until the completion of their Task Assignment on the City-observed holiday in order to be eligible for holiday pay.
- 29.3.3 Employees who are on a pre-approved and authorized leave with pay status on the date on which a City-observed holiday falls will have their leave time for that date designated as "holiday," and it will not be charged to or deducted from their otherwise designated leave bank.
- 29.3.4 Task employees are prohibited from using Emergency Vacation, as referenced in Article 36.4, on a City-observed holiday.
- 29.3.5 The City will publish a holiday service schedule and make up day schedule at least six (6) months in advance of a holiday.

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### 30.0 WAGES

30.1 Year One (October 1, 2020 – September 30, 2021):

Bargaining Unit members who were actively employed on September 30, 2020 and who have not terminated before ratification of this Agreement, will receive a two and a half percent (2.5%) increase to their hourly base rate effective retroactive to October 1, 2020 provided Union holds ratification vote on or before November 6, 2020. If ratification vote is held on or after November 7, 2020, the increase will be effective at the start of the first full pay period following ratification by Commission. Employees who are at the maximum of their pay grades will receive an equivalent lump sum payment.

30.2 Year Two (October 1, 2021 – September 30, 2022):

This Article will be reopened for negotiations in May 2022. Year Three may also be reopened at this time.

30.3 Year Three (October 1, 2022 – September 30, 2023):

This Article will be reopened for negotiations no later than July 2023.

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### 31.0 STANDBY, CALL BACK, AND OTHER ASSIGNMENT INCENTIVE PAY

#### 31.1 STANDBY PAY

Standby Pay may also be referred to as "Beeper Pay" or "On-Call Pay." Department Directors establish departmental/divisional rules regarding Standby protocols, including response times and procedures, which meet the needs of their respective operations. This Article addresses how an employee will be compensated for Standby assignments. This Article is only applicable to employees who are required to report to "the field" rather than to "the office" or "the center."

- 31.1.1 Supervisors schedule employees for Standby Assignments on a rotating basis and considerations may include: seniority, capability, availability, and reliability.
- 31.1.2 Divisions/Departments establish the rate of Standby Pay, which is not to be less than the equivalent of one and one half (1.5) hours of pay at an employee's hourly base rate of pay. Divisions/Departments with established Standby Pay are attached in ADDENDUM "C."
- 31.1.3 Standby Pay for Court Appearances During Non-Working Hours:
  - a. Upon notice from the City that an employee is required to remain on standby for a court appearance, the employee shall receive one (1) hour of Standby Pay at the employee's hourly base rate of pay for each non-working day (s)he is required to remain in such status. Employees in this status will be compensated at a rate one half (0.5) hour of pay at the employee's hourly base rate of pay for a maximum of eight (8) hours per non-working day.
  - b. Employees who are required to appear in Court on behalf of the City are eligible for Call Back Pay, as defined in 31.3.2. of this Article, if such appearance is required during their non-working hours.

#### 31.2 CALL BACK PAY

Department Directors establish departmental/divisional rules regarding Call Back protocols, including response times and procedures, which meet the needs of their respective operations. This Article addresses how an employee will be compensated for Call Backs. This Article is only applicable to employees who are required to report to "the field" rather than to "the office" or "the center." Call Back Pay for Bargaining Unit members in the Police Department is addressed in **ADDENDUM "D."** 

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An employee who is called back to work more than thirty (30) minutes after or more than thirty (30) minutes before his/her regularly scheduled work hours will receive Call Back Pay as follows:

- 31.2.1 For each Call Back from 6:00 a.m. through 6:59 p.m.
  - a. Call Back Pay Minimum: Two (2) hours at one and one half (1.5) times the employee's hourly base rate, regardless of length of time required to complete the work. (No concurrent pay for the Call Back Pay Minimum and Regular Hours pay is permitted.)
  - b. Time worked in excess of two (2) hours for one Call Back will be paid at straight time and will be counted as "hours worked" for purposes of calculating overtime.
- 31.2.2 For Each Call Back from 7:00 p.m. through 5:59 a.m.
  - a. Call Back Pay Minimum: Three (3) hours at one and one half (1.5) times the employee's hourly base rate, regardless of length of time required to complete the work. (No concurrent pay of the Call Back Pay Minimum and Regular Hours pay is permitted.)
  - b. Time worked in excess of three (3) hours for one Call Back will be paid at straight time and will be counted as "hours worked" for purposes of calculating overtime.

#### Example #1

Employee's regular day is M-F 7:00am-3:30pm.

Employee gets a call at 7:00 pm and works 0.5 hour

Receives 3.00 hours of Call Back pay only. (no concurrent pay of call back and regular hours)

Employee gets another call at 8:30pm works for 0.5 hours

Receives 3.00 hours of Call Back pay only. (no concurrent pay of call back and regular hours)

Employee gets another call at 10:00pm works for 0.75 hours

Receives 3.00 hours of Call Back pay only. (no concurrent pay of call back and regular hours)

#### Example #2

Employee's regular day is M-F 7:00am-3:30pm.

Employee gets a call at 7:00 pm works 0.5 hour

Receives 3 hours of Call Back pay only. (no concurrent pay of call back and regular hours)

Employee gets another call at 8:30pm works for 3.50 hours

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Receives 3 hours of Call Back, and 0.50 hour of regular pay. (no concurrent pay of call back and regular hours)

Employee gets another call at 3:00 am works for 0.75 hours Receives 3 hours of Call Back pay only. (no concurrent pay of call back and regular hours)

### Example #3

Employee's regular day is M-F 7:00am-3:30pm.

Employee gets a call at 7:00 pm works 3.0 hours

Receives 3 hours of Call Back pay of pay. (no concurrent pay of call back and regular hours)

Employee gets another call at 10:00 pm works for 1.0 hour

Receives only 1.00 hour of regular pay and NO CALL BACK, because they were not "called back," they were still in the field. (no concurrent pay of call back and regular hours)

Employee gets a call at 3:00 am works for 0.75 hours Receives 3 hours of Call Back Pay only. (no concurrent pay of call back and regular hours)

#### 31.3 OTHER ASSIGNMENT INCENTIVE PAY

Nothing in this Article limits the City's ability to, or requires the City to, offer other incentive pay for assignments; however, such assignment incentives, if offered, will be made available to all employees who are qualified to perform the responsibilities of the assignment and who are in the same job classification within the same Division/Department in which the assignment is being made. Seniority, defined as length of time in job classification within the Division of the Department, will be the basis from which selections for such assignments are made.

- 31.3.1 No assignment incentives may extend beyond three (3) months without the assignment being rotated based on seniority to all employees who are qualified to perform the responsibilities of the assignment and who are in the same job classification within the same Division/Department in which the assignment is being made. Seniority, defined as length of time in job classification within the Division of the Department, will be the basis from which selections for such assignments are made.
- 31.3.2 Any offer of other incentive pay for assignments is not a guarantee that such incentives will be continued, and the Union expressly waives its right to consider such incentives as a "Past Practice."

#### **ARTICLE 32**

# 32.0 CERTIFICATIONS AND PROFESSIONAL LICENSES

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Some positions within the City's established Job Classification system require employees to maintain certain certification(s) and/or professional license(s) as a minimum requirement and as a condition of employment. Some positions within the City's established Job Classification system require employees to obtain certain certification(s) and/or professional license(s) as a prerequisite for advancement to the next step in the classification's Career Path. For purposes of this Article, Florida Class E Driver's Licenses are not considered "professional licenses." Nothing within this Article is a waiver or limitation of Management Rights.

- An employee who is required to maintain such professional license(s) and/or certification(s), as a minimum requirement, as specified in the Job Classification for the employee's current position, is eligible for financial assistance.
  - 32.1.1 The City will provide financial assistance for the maintenance of such professional license(s) and/or certification(s) as follows:
    - a. The City will reimburse the employee for application/registration and/or testing fees upon receipt of employee's documented, successful completion and renewal of required professional license and/or certification.
    - b. The City is not responsible for costs associated with travel and costs associated with any classes required as continuing education credits.
- An employee who is required to obtain such professional license(s) and/or certification(s) as a prerequisite to advancing to the next step in his/her job classification's Career Path is eligible for financial assistance.
  - 32.2.1 The City will provide financial assistance for the maintenance of such professional license(s) and/or certification(s) as follows:
    - a. The City will reimburse an employee for twenty-five percent (25%) of the cost for one (1) set of basic study materials per employee per required license and/or certification.
    - b. The City will reimburse the employee for application/ registration and/or testing fees upon receipt of employee's documented, successful completion and renewal of required professional license and/or certification.
    - c. The City is not responsible for costs associated with travel and costs associated with any classes required as continuing education credits.
- 32.3 The City may, from time to time, offer other incentives or additional pay to employees who, on their own time and expense, have attained professional license(s) or certification(s), which are not required in, but allow them to perform additional functions within their current Job Classification, and such functions are determined by the Department Director to be beneficial for the employees to be able to perform.

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- 32.3.1 Employees who are receiving incentives or additional pay pursuant to Section 32.3 are not eligible to receive "Out of Class Pay" (See Article 34) unless the employee has been assigned in writing to perform another job due to a vacancy in the budgeted position. In cases when an employee has been assigned to work Out of Class, any incentive(s) or additional pay will be suspended until such time that the Out of Class assignment is concluded.
- 32.3.2 Nothing in Section 32.3 requires the City to offer other incentives or additional pay to employees who have professional license(s) and/or certification(s) not specifically stated as a minimum requirement in their current Job Classifications. Any such incentive or additional pay, if offered, will be made available to all employees in the same job classification within the same Division/Department, who have identical professional license(s) and/or certification(s) and who are willing to perform additional functions, which are not required in their current Job Classification Any offer of other incentives or additional pay for assignments is not a guarantee that such incentives or additional pay will be continued, and the Union expressly waives its right to consider such incentives and additional pay as "Past Practices."

### 33.0 EMERGENCY PAY POLICY

Emergency pay shall hereinafter be paid pursuant to the provisions of City Emergency Ordinance 2005-036 or the most current City Emergency Ordinance.

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### 34.0 OUT OF CLASS ASSIGNMENT PAY

- 34.1 Employees shall be required to perform work in a different classification upon notice from their supervisor. The supervisor is responsible for documenting Out of Class Assignments for payroll processing.
- Out of Class Assignment Pay of five percent (5%) will be provided to employees who are assigned to work in a position in a higher pay grade for at least eight (8) hours. Any Out of Class Assignment for a duration of more than forty (40) hours will be documented on an eForm.

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- 34.3 Upon release from an Out of Class Assignment, the five percent (5%) increase to the employee's hourly rate of pay or the minimum hourly rate of the assigned classification's pay grade will terminate.
- 34.4 For training purposes, employees are required, upon written notice from their supervisor, to perform work functions that may be included in a Job Classification in a higher pay grade. An employee who is assigned pursuant to this Section is not entitled to Out of Class Pay.

#### 35.0 TRAINING ASSIGNMENT PAY

- 35.1 On-the-job training is important to help acclimate employees to new or different job responsibilities. Having employees share their knowledge and expertise in integral to building efficient and effective operations while fostering team work and collaboration.
- Employees, upon notice from their supervisors, are required to train other employees. When an employee is assigned to train an employee who is new to his/her position, this will be documented on an eForm.
- Employees who have been assigned to train other employees, pursuant to Section 35.2, will receive a five percent (5%) increase to their hourly rate of pay until the assignment is concluded.
- 35.4 Upon release from a Training Assignment, the five percent (5%) increase to the employee's hourly rate of pay will terminate.

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### 36.0 VACATION

### 36.1 Accrual:

Employees accrue vacation hours each pay period when they are in an active and paid status of twenty-four (24) or more hours. The chart below shows the maximum annual accrual of vacation hours based on years of service:

Years of Service	<b>Vacation Hours</b>
1 Year	80
2-3 Years	120
4 Years	128
5 Years	136
6 Years	144
7 Years	152
8 Years	160
9 Years	168
10-15 Years	176
16-20 Years	192

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- 36.1.1 An employee may accrue vacation hours up to the Allowable Maximum: the total vacation hours (s)he accrued in his/her two (2) most recent years of employment. During the fiscal year, vacation hours may accrue beyond the Allowable Maximum; however, any accrued and unused vacation hours exceeding the Allowable Maximum on September 30th of each year will be forfeited.
- 36.1.2 An employee who has had documented vacation leave request(s) denied during the fiscal year due to operational requirements and will exceed the Allowable Maximum on September 30th, may request to receive payment for the excess vacation hours (up to the number of vacation hours that were denied).
  - 36.1.2.1 In order to receive the payment in Section 36.1.2 the employee must notify his/her supervisor no later than August 1st of the current fiscal year, so the supervisor can have the denied leave requests and an EAR submitted to Finance no later than September 1st of the current fiscal year. Payment will be made on the last paycheck date of the fiscal year.

#### 36.2 Requests:

Vacation may be requested as earned, in thirty (30) minute increments, subject to the approval of the Department Director (or Designee) who shall approve or deny vacations based on operating requirements of the Department. Approval of vacation leave requests must not be unreasonably withheld.

- 36.2.1 Requests to use vacation for three (3) consecutive shifts or less must be submitted for approval twenty-four (24) hours in advance. Supervisors must approve or deny the request prior to the end of the work shift on the work day preceding the first requested date.
- 36.2.2 Requests to use vacation for more than three (3) consecutive shifts must be submitted for approval seventy-two (72) hours in advance. Supervisors must approve or deny the request forty-eight (48) hours prior to the end of the work shift of the first requested date. Advanced vacation requests must be approved or denied within thirty (30) days of the date of the request.
- An employee who is absent without approval shall be docked pay for the time not worked and is subject to disciplinary action.

### 36.4 <u>Emergency Vacation</u>:

During the fiscal year, an employee may be granted the use of up to twenty-four (24) hours of vacation for absences from work when a vacation request cannot be timely made pursuant to Section 36.2.1 or Section 36.2.2. An Employee must

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notify his/her supervisor of the need for this absence, pursuant to applicable Departmental call-in procedures, with at least thirty (30) minutes prior the start time of his/her shift. If an employee is already at work and the employee is notified of an emergency, (s)he may use Emergency Vacation upon notice to, and approval from, his/her supervisor. Emergency vacation can be requested no more than four (4) times per fiscal year. Time used in this regard may be used in increments of one (1) hour.

36.4.1 Task employees who are required to work on a City-observed holiday are prohibited from using Emergency Vacation on that City-observed holiday.

### 36.6 Emergency Cash Out:

- 36.6.1 Employees faced with sudden and extraordinary circumstances of hardship, as defined by IRS regulations governing 401(k) plans, and who have in excess of forty (40) hours of accrued vacation, are eligible to request emergency cash out of vacation. If approved, an employee may convert up to eighty (80) hours of Vacation to cash (less applicable deductions) provided they will have remaining in their Vacation bank after the cash out a minimum of forty (40) hours. Conversions must be done in increments of eight (8) hours.
- 36.6.2 An employee who does not have enough accrued vacation hours to finance the total amount of his/her emergency cash out request may consider also using accrued sick leave hours. Sick leave hours used for a cash out will be calculated at fifty percent (50%) of the employee's hourly rate. Accrued sick leave hours may only be used if the employee will have remaining in his/her Sick bank after the cash out eighty (80) hours. The total combination of vacation and sick hours may not exceed eighty (80) hours and vacation hours must always be used before sick hours.
- 36.6.3 A request must be made in witting outlining the emergency and submitted to the Human Resources Director on the appropriate form. A committee comprised of the City Manager, Finance Director, and Director of Human Resources and Risk Management will then review the request and approve, deny, or modify the requested hours as they see fit. Employees may utilize this provision once during each fiscal year of this Agreement. Upon request, employees are required to provide a receipt as proof of payment for any estimate provided as documentation of an expense.
  - 36.6.3.1 The committee reserves the right to review and consider requests that are not specifically addressed in the IRS regulations governing 401(k) plans.

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#### 37.0 SICK LEAVE

### 37.1 Accrual:

Employees shall accrue sick leave at a rate of eight (8) hours per month for a total annualized accrual amount of ninety-six (96) hours. No employee shall be entitled to use sick leave in excess of the amount of accrued and unused hours (s)he has available.

### 37.2 Notice of Use of Sick Hours:

- 37.2.1 Unscheduled Sick: An employee shall notify his/her immediate supervisor or designee, in a manner provided for by management, of his/her illness not less than thirty (30) minutes before the start of his/her scheduled shift. If an employee fails to call in within the specified time, the employee shall be subject to progressive discipline. This notice procedure shall be followed for each day the employee is unable to report to work unless the employee has been authorized by Human Resources and the City Manager for an extended leave of absence.
- 37.2.2 Scheduled Sick: An employee may request with a minimum of fortyeight (48) hours of advanced notice to use scheduled sick hours for
  medical, dental, optical, appointments and/or procedures.

  Documentation to support payment under the "scheduled sick" pay code
  must be provided with payroll. Unsubstantiated use of such time will
  result in the time being recoded to "sick."

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### 37.3 <u>Documentation Required</u>:

For any use of sick time in excess of three (3) consecutive work days, an employee is required to provide written medical certification to the Human Resources and Risk Management Department upon return to work.

- 37.3.1 "Consecutive work days" means any day for which you were scheduled to work, including additional or "overtime" shifts.
- 37.4 Sick hours may be requested and/or utilized upon approval of the Department Director (or Designee) for the following reasons:
  - A. Employee's health, or up to forty (40) hours per fiscal year for illness of immediate family member: the employee's parent, spouse, or child.
  - B. Medical, dental, or optical treatment that is determined in writing by a physician to be necessary and must be performed during working hours
  - C. Quarantine due to exposure to contagious disease.
  - D. In connection with an employee's Workers' Compensation case, where (s)he has declined a light duty assignment or where no such assignment is available...
  - E. In connection with an approved Family and Medical Leave Act (FMLA) leave for a serious medical condition of the employee, or the employee's immediate family member, as defined in (FMLA).
- 37.5 An employee retains his/her accrued and unused sick hours while employed in a full time position with the City. If an employee's status converts to a part-time position, whether voluntarily or involuntarily, (s)he will have his/her accrued and unused sick leave paid out pursuant to Section 37.5.3.

### 37.6 Payout of Sick Leave

- 37.6.1 Newly hired probationary employees are not eligible for sick leave payout.
- 37.6.2 Employees who are terminated from the City are not eligible for a payout of sick leave.
- 37.6.3 Regular employees will have payment made for their accrued and unused sick hours, at the percentage specified in the table below, upon resignation, retirement, change in status from full time to part-time, or death. (Retirement shall include normal retirement, disability retirement, or early retirement as defined in the appropriate Pension Plan).

Continuous Years of Service

Percentage of Sick Leave Payout

Less than 5 full years

0%

5 years but less than 10 full years

25%

More than 10 full years

50%

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### 37.7 Sick Leave Donations:

37.7.1 Sick Leave Donations are available pursuant to City policy.

#### **ARTICLE 38**

### 38.0 COMPASSIONATE LEAVE

- 38.1 In the event of the death of an employee's mother, father, child, foster parent, step-parent, foster child, step-child, brother, sister, spouse, registered domestic partner, son-in-law, daughter-in-law, grandparent, grandchild, mother-in-law, or father-in-law, the employee shall be entitled to paid compassionate leave not to exceed three (3) consecutive work days. However, if it is necessary for the employee to leave the State in connection with the interment of the deceased, the employee shall be entitled to be paid compassionate leave not to exceed five (5) consecutive work days.
- 38.2 Employees must submit proof of death within thirty (30) days in order to be eligible for paid Compassionate Leave. The City Manager may grant additional Compassionate Leave at his/her sole discretion.

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#### 39.0 JURY DUTY

- 39.1 Leave with pay may be authorized for an employee who is required to attend Jury Duty or to whom a subpoena has been issued by a court of law to appear as a witness on a case on behalf of the City, provided the employee provided proper notice as outlined in Section 39.2.
- An employee is required to provide five (5) days of advance notice to his/her supervisor that they have received a Jury Summons. Employees who are required to report to jury duty on a day that they are scheduled to work are not required to report to work on the day on which they reported for jury duty. Employees whose work schedule crosses the day divide (12:00 A.M.) must make arrangements with their supervisors in advance as to which day (s)he will be required to report.
- In order for employee to receive his/her regular pay for such leave the employee must deposit the money which (s)he receives for jury duty or witness fee, with the City's Finance Department for those hours that coincide with his/her regular work schedule, unless otherwise provided by law. Employees can keep only travel expense monies.
- An employee who is subpoenaed as witness in a case unrelated to City business may request vacation leave in order to receive pay.

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### 40.0 UNAUTHORIZED ABSENCE

- 40.1 A Bargaining Unit member who is absent from work without authorized leave for a period of more than three (3) days shall be deemed to have abandoned his or her job and shall be separated from employment with the City. Separation of this type shall not be subject to any appeal, grievance, or arbitration process.
- However, a Bargaining Unit member who is absent from work without authorized leave for a period of more than three (3) days but not more than thirty (30) days, and who, due to a serious medical condition, was physically unable to notify his/her employer or have another person notify his/her employer may request consideration for rehire from the City Manager via written notice to the Director of Human Resources and Risk Management. Under these circumstances, the Director of Human Resources and Risk Management must be provided with sufficient details and circumstances surrounding the absence within thirty-one (31) days of the first date of absence. The City Manager's determination shall be final and not subject to further review, appeal, grievance, or arbitration process.
  - 40.2.1 Nothing within this Section shall prevent the City from filling the vacancy on or after the fourth (4th) day of the employee's absence. The City is under no obligation to return the employee to work.

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### 41.0 LEAVES OF ABSENCE

### 41.1 Family and Medical Leave Act (FMLA):

An employee who has worked for the City for at least twelve (12) months and who has worked at least one thousand two hundred fifty (1,250) hours in the preceding twelve (12) months is eligible to request job-protected leave under FMLA for qualified reasons as defined by the law.

Requests for leave under FMLA must be submitted in writing on the designated form to the Human Resources and Risk Management Department. Leaves under FMLA are approved by the Director of Human Resources and Risk Management and the City Manager. Human Resources may designate as FMLA an eligible employee's qualified leave, including lost time due to a Workers' Compensation claim.

For more information regarding leave under FMLA, contact the Human Resources and Risk Management Department.

# 41.2 Americans with Disabilities Act Amendments Act (ADAAA):

An employee may be entitled to leave as an accommodation for his/her disability under the ADAAA.

For more information regarding a leave accommodation under ADAAA, contact the Human Resources and Risk Management Department.

#### 41.3 Military Leave:

The City complies with Military Leave pursuant to the Uniformed Services Employment and Reemployment Rights Act (USERRA) and Florida Statute 115.07.

An employee must immediately notify the Human Resources and Risk Management Department upon notice of his/her need for Military Leave.

For more information regarding Military Leave, contact the Human Resources and Risk Management Department.

#### 41.4 Leave of Absence (Other):

An employee who is not eligible for leave under FMLA, ADAAA, or Military Leave may request a Leave of Absence for up to ninety (90) days.

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A request for a Leave of Absence must be submitted in writing to the City Manager via the Director of Human Resources and Risk Management. The City Manager, in consultation with the Director of Human Resources and Risk Management and the employee's Department Director, will consider an employee's request for a Leave of Absence on a case-by-case basis with the operational needs of the City being a primary factor in whether or not the leave may be granted. An employee who is on an approved Leave of Absence is subject to being recalled to service upon notice of the City Manager (or Designee). The City Manager's determination is final and is not subject to further review, appeal, grievance, or arbitration process.

Any approved Leave of Absence will require an employee to utilize his/her paid leave time in the following order: compensatory time, vacation, and sick. Once the employee has exhausted all available accrued time, the remainder of the Leave of Absence will be without pay. An employee will not accrue vacation or sick hours while on a Leave of Absence. The employee is responsible for the full cost of insurance premiums for work weeks in which (s)he is in an unpaid status of less than twenty-four (24) hours.

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### 42.0 MODIFIED WORK (LIGHT DUTY)

# 42.1 <u>Modified Work Assignments (Workers' Compensation)</u>:

An employee who has been released to work with restrictions may be accommodated with a modified work (light duty) assignment at the sole discretion of the Human Resources and Risk Management Department. An employee may choose to accept or decline the modified work assignment. If an employee declines an offer of a modified work assignment, the employee will be required to remain at home until released to full duty with no restrictions, and during this time, (s)he will be required to use accrued and available leave time in the following order: sick and vacation. Additionally, an employee who declines an offer of a modified work assignment and who meets the eligibility requirements for leave under FMLA, will have his/her time off automatically designated as FMLA.

For more information regarding modified work as it pertains to Workers' Compensation, contact the Human Resources and Risk Management Department.

### 42.2 Modified Work Assignments (Other):

The City complies with the Americans with Disabilities Act Amendments Act (ADAAA) to provide reasonable accommodations to employees who request them and are qualified. An employee may request an accommodation and/or more information by contacting the Human Resources and Risk Management Department.

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#### 43.0 WORKERS' COMPENSATION

The City is self-insured for Workers' Compensation. The City's Human Resources and Risk Management Department coordinates claims management for work-related injuries and illnesses. For information and policies regarding Workers' Compensation, contact the Human Resources and Risk Management Department.

### 43.1 Reporting Work-Related Injuries/Illnesses:

An employee who sustains a work-related injury or illness is required to immediately notify his/her supervisor and/or the Human Resources and Risk Management Department. Notification to the Human Resources and Risk Management Department can be made 24/7 by calling: (561) 742-6677 or via e-mail to: risk@bbfl.us. An employee who fails to promptly notify his/her supervisor or the Human Resources and Risk Management Department is subject to disciplinary action including termination of employment.

### 43.2 FMLA in Conjunction with Workers' Compensation:

Human Resources may designate as FMLA an eligible employee's lost time due to a Workers' Compensation claim.

#### **ARTICLE 44**

#### 44.0 SAFETY AND HEALTH

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The City and the Union agree that a safe and healthy workplace is mutually desirable. The City commits to maintaining a safe and healthy workplace for its employees.

44.1 Immunizations:

Employees may request, and the City will provide at an authorized facility at no cost to the employee, immunization shots for tetanus, hepatitis, and diphtheria.

44.2 Safety Committee:

The Safety Committee will include one (1) Blue Collar representative and one (1) White Collar representative who is designated by the Union.

### **ARTICLE 45**

# 45.0 DRUG FREE WORKPLACE POLICY

The Union recognizes and supports the City's Drug Free Workplace Policy, as amended from time to time. For information regarding the City's Drug Free Workplace Policy, contact the Human Resources and Risk Management Department. A copy of the City's Drug Free Workplace Policy in effect at the time of ratification is attached in **ADDENDUM "E."** 

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# 46.0 UNIFORMS AND ALLOWANCES

## 46.1 UNIFORMS:

46.1.1 Applicability:

Employees are required to adhere to the City's Dress Code while working and/or while representing the City in an official capacity. Some employees, while working, are required to wear uniforms designated by their respective Department Directors.

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- c. Department/Division uniform allocation information is available in **ADDENDUM "F."**
- d. If no Department/Division information is specified for employees who are *required* to wear uniforms, the following minimum allocation will be issued:
  - i. Blue Collar:
    - (5) "Green" Shirts (short or long sleeved)
    - (5) "Green" Pants or shorts
    - (5) Dry-fit Shirts or (5) T-Shirts
    - (2) Hats
    - (1) Sweatshirt
    - (1) Jacket
    - (2) Overalls (Mechanics Only)
  - ii. White Collar:
    - (5) Shirts
    - (3) Pants
    - (1) Hat (field/non-office employees)
    - (1) Jacket (field/non-office employees)

### 46.1.2 Issuance:

Newly hired employees, who are required to wear a uniform, will be issued the appropriate uniforms after thirty (30) days of employment. Newly hired employees working in the Police Department's Communications Center will be issued the appropriate uniforms after one hundred twenty (120) days of employment.

46.1.3 Reissuance/Replacement:

An employee may request for his/her uniform to be reissued upon providing the non-fitting, worn out, and/or damaged uniform to the Department representative. Reissuance of daily worn uniform items (excluding sweatshirts/jackets) is generally acceptable after one (1) year from date of issue. Reissuance of less frequently worn/more durable uniform items such as sweatshirts and jackets is generally acceptable after two (2) years from date of issue. Uniforms damaged through the course of work may be requested for reissue at any time. The Department representative will verify that the uniform is no longer suitable for wear and will proceed with replacing it. If there is any disagreement between the employee and the Department representative regarding the reissuance of a uniform, the Department Director (or Designee) will make a final determination.

a. An employee who has lost or damaged (outside of work) a uniform is required to immediately notify his/her Department Director via his/her Department representative and is responsible for replacing the lost uniform at his/her expense.

46.1.4 Cost:

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The City provides the required uniform at no charge to the employee; however, the Internal Revenue Service (IRS) considers uniforms provided to employees covered under this Agreement a "taxable benefit." Therefore, the City is required to treat the value of all issued uniforms as "imputed income" and deduct the applicable taxes.

Example: If a uniform costs \$20.00:

\$20.00 will be added in a special wages code so that the payroll system can calculate the corresponding tax amount and deduct that amount from the employee's paycheck.

### 46.1.5 Other Provisions:

- a. Employees who are issued uniforms must wear them while working. Employees are provided with a sufficient number of uniforms to make a neat and clean appearance at work each day. Employees are expected to report to work in the appropriate, clean, and well-maintained uniform. If an employee wishes to purchase additional uniforms, (s)he may do so, but (s)he is responsible for paying the full cost and all applicable tax.
- b. An employee, who is not wearing the proper uniform, including the proper safety shoes, if applicable, may be sent home without pay to change and is subject to further disciplinary action.
- c. Only City issued jackets and hats may be worn as part of a City uniform.
- d. Pant legs must be properly hemmed; no cutting, ripping, unfinished edges, rolling up, stapling, or taping is allowed.
- e. Employees in certain Job Classifications may be permitted to wear shorts at their Department Director's discretion. When worn, shorts must be neatly tailored and hemmed without frayed edges or cuts and must fall within four (4) inches of the kneecap.
- f. Any article of clothing issued as part of a City uniform is for use only while working and representing the City in an official capacity. Uniforms may be worn while commuting to and from work.
- g. Employees are prohibited from purchasing or consuming alcohol while wearing a City-issued uniform.
- h. Employees are cautioned that they are representing the City while wearing their City uniform. An employee found to be engaging in activity or conduct unbecoming of a City employee while wearing a City uniform, whether the employee was on-

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duty or off duty at the time, is subject to discipline, including termination of employment.

- i. An employee who has a medical condition which prevents the employee from wearing the required uniform must immediately notify the Human Resources and Risk Management Department to request an accommodation.
- j. Employees are required to return all City-issued uniforms upon separation of employment.

#### 46.2 ALLOWANCES:

### 46.2.1 <u>Tool Allowance</u>:

Employees who work in the following Job Classifications: Fleet Mechanic and Fleet Mechanic, Sr. will receive an annualized allowance of one thousand dollars (\$1,000.00) payable in the second paycheck following ratification for Year One and in the second paycheck in October for the subsequent years of this Agreement. Employees who are newly hired into one of these Job Classifications will receive a prorated allowance based on the number of months remaining in the fiscal year.

### 46.2.2 Shoe Allowance:

### a. Eligibility

Blue Collar: All employees who are in the Blue Collar bargaining unit, with the exception of the following Job Classifications: Ocean Lifeguard and Ocean Lifeguard Lieutenant are eligible for a Shoe Allowance.

White Collar: Only employees who are in the following Job Classifications in the White Collar bargaining unit are eligible for a Shoe Allowance:

- Business Compliance Officer
- Inspector/Plans Examiner I IV
- Laboratory Technician
- Laboratory Technician, Sr.
- Service Writer
- Utilities Field Inspector

### b. Allowance

Employees who are in eligible positions pursuant to Section 46.2.2.a. will receive an annualized Shoe Allowance of one hundred fifty dollars (\$150.00) payable on the second paycheck in February of each year of this Agreement. Employees who are newly hired after

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the Shoe Allowance has been paid will receive the current year's allowance pro-rated based on the number of months remaining in the fiscal year.

### 46.2.3 Sunglasses Allowance:

Employees who work in the following Job Classifications: Ocean Lifeguard and Ocean Lifeguard Lieutenant will receive a Sunglasses Allowance of one hundred fifty dollars (\$150.00) payable by the first paycheck in December each year of this Agreement.

### 46.2.4 Car Allowance:

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Bargaining Unit members in the Development Department who are regularly required to drive a City vehicle to conduct business will be assigned a City vehicle by the Department Director (or Designee). In lieu of providing a City vehicle to an employee, the Department Director may authorize a monthly car allowance in the amount of three hundred dollars (\$300.00) when the Department Director deems it is more efficient for an employee to utilize his/her personal vehicle for City business.

#### **ARTICLE 47**

### 47.0 TUITION ASSISTANCE PROGRAM

The City has a Tuition Assistance Reimbursement Program, which is made available to eligible City employees on a first come first serve basis, and is subject to annual appropriation and funding levels set by the City Commission.

Program information is available from the Human Resources and Risk Management Department.

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#### **ARTICLE 48**

#### 48.0 BONUS HOURS AND BONUS INCREASES

#### 48.1 BONUS HOURS

- 48.1.1 The City has established a safety and wellness program designed to minimize time lost on the job due to workplace injuries and illness and to help reinforce the City's desire to have a safe and wellness-conscious culture.
- 48.1.2 Employees are eligible to receive up to eight (8) bonus vacation hours per quarter by completing approved activities in the safety and wellness program. To access the Wellness Portal, go to: <a href="https://BoyntonBeach.FitThumb.com">https://BoyntonBeach.FitThumb.com</a>.
- 48.1.3 Bonus hours shall be counted as vacation leave and subject to the provision set forth for use of vacation.

#### 48.2 BONUS INCREASES

48.2.1 In addition to any other monetary benefit, the City Manager is authorized to approve a bonus of up to five hundred dollars (\$500.00) when such a bonus is substantiated and justified in writing by the Department Director (or Designee). This bonus will not affect the employee's pay grade and will be in compliance with Florida Statute. Funds for the bonus will be budgeted as a separate allowance and administered under the direct control of the City Manager. Employees are not automatically entitled to

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#### **ARTICLE 49**

### 49.0 ARTICLES TO BE REOPENED DURING AGREEMENT TERM

The following Articles will be reopened during the Agreement Term as follows:

- 49.4 Article 30 Wages
  - a. Year Two (October 1, 2021 September 30, 2022):
    This Article will be reopened in May 2022. Year Three may also be reopened at this time.
  - b. Year Three (October 1, 2022 September 30, 2023): This Article will be reopened no later than July 1, 2023.

# ARTICLE 50

#### 50.0 DURATION

- This Agreement and all monetary benefit adjustments provided herein shall be effective upon ratification by both parties and remain in full force and effect until September 30, 2023. Wage and benefit levels existing on September 30, 2023, shall be frozen as of that date and shall constitute the status quo during any period of negotiations for a successor Agreement.
- 50.2 During the negotiations and the impasse process, if any, the base wages of bargaining unit employees will be frozen at the levels in place at the time the City requests to reopen negotiations and no subsequent base wage increases will occur except as thereafter negotiated by the City and the Union, or, in the event the

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reopened negotiations do not result in a ratified Agreement, as imposed by the City Commission through the impasse process.

#### ADDENDUM "A"

#### SHIFT BIDDING

# **Police Department**

All SEIU Bargaining Unit Members within the Police Department will have an opportunity for shift bidding every six (6) months:

- Shift bidding forms distributed in October/November for December 1st effective date
- Shift bidding forms distributed in April/May for June 1st effective date

Shift bidding is based on seniority within the division of the Police Department.

Shifts will be determined based on the operational needs of the division. Management may designate the number of Class "A" employees [those with five (5) or more years of experience]

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and the number of Class "B" employees [those with less than five (5) years of experience] required to work on each shift.

Additional Shift Bidding Protocol for Communications Dispatchers and Communications Specialists:

• Communications Dispatchers and Communications Specialists will have a first (1st) through fourth (4th) choice rank to pick from the four available shifts. Failure to pick a shift by the due date will result in Management assigning the shift after all other timely shift bidding requests are considered.

#### ADDENDUM "B"

#### OVERTIME ROTATION

# **Police Department**

Police Records Division: "The Wheel"

- (1) An employee is *eligible* to accept an additional ("overtime") shift if the employee will not exceed working more than sixteen (16) hours in a twenty-four (24) hour period. Additionally, an employee must also be in a non-trainee status in order to be eligible.
- (2) The Supervisor (or the off-going designated employee for 24 hour operations) is responsible for scheduling hours as a result of a call out.
- (3) The eligible off-going employees have the first opportunity to accept shift vacancy hours. This first opportunity is offered to off-going employees based on seniority: the employee's length of continuous service with the City, and it is not subject to "the wheel." Additionally, employee(s) who accept any shift vacancy hours based on this off-going opportunity do not have their place on "the wheel" impacted in any way.

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- (4) The eligible *incoming employees* have the *second opportunity* to accept shift vacancy hours. This second opportunity is offered to incoming employees based on *seniority*: the employee's length of continuous service with the City, and it is <u>not subject to "the wheel."</u> Additionally, employee(s) who accept any shift vacancy hours based on this incoming opportunity <u>do not</u> have their place on "the wheel" impacted in any way.
- (5) If no eligible off-going or incoming employees accept the remaining shift vacancy hours, then the remaining hours are subject to "the wheel."
- (6) The next person on the "wheel," if eligible, will be called and will have the opportunity to accept the shift hours or to pass. If an employee on the rotation is ineligible, (s)he will be marked "N/A" and the next employee in "wheel" order will be contacted. This process is followed until shift vacancy hours are filled.
- (7) An eligible employee who accepts the vacant shift hours is <u>solely responsible</u> for all of the shift hours (s)he accepted. The employee accepting responsibility for the shift hours may choose to *defer* hours to another employee <u>based upon mutual agreement</u>. It is understood that <u>the employee who originally accepted the shift hours is ultimately responsible for those hours</u> should the person to whom the hours were deferred fails to work them.
- (8) An employee who accepts the "deferred" shift hours through a mutual agreement does not lose his/her place on "the wheel."
- (9) In the event that no employees volunteer for the available shift hours, the Supervisor will be notified and will conduct an "order in" (mandated overtime) based on reverse seniority.
- (10) Management reserves the right to determine the length of a shift vacancy.

#### Police Communications Division:

Shifts that remain or become available after shift bidding are put on a Monthly Overtime List. Please note that although this bidding refers to "overtime" shifts, overtime is calculated based on the regular work week. This list is generally distributed during the second week of the month for shifts effective the following month.

Communications Dispatchers/Specialists select available shifts by seniority on a rotating basis during two rotations.

- During the first rotation, Dispatchers/Specialists must select a minimum of twelve (12) hours and may select additional shift hours.
- If hours remain available, the list will be circulated for a second rotation during which Dispatchers/Specialists may select additional shift hours.
- If hours remain available following the second rotation of the list, the hours remaining on the list may be open to Communications Supervisors or other qualified Police personnel. Remaining hours may also result in Mandatory Call Back that is, being mandated to work. (See Addendum "D" Call Back Communications Center)

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#### ADDENDUM "C"

#### STANDBY PAY

#### Police Department (White Collar)

White Collar bargaining unit members of the Police Department are required to provide at least one personal phone numbers where they can be reached to receive calls for service.

#### Fire Department (White Collar)

Fire and Life Safety Division

FLS 1.14 On-Call (current information at time of ratification)

Fire and Life Safety fire investigator personnel will be on-call for a one-week period starting 7:30 a.m. Monday morning and ending at 7:30 a.m. the following Monday. The one (1) week on-call assignments will be on a rotating basis based upon the number of personnel in rotation. When a new staff member is added into the rotation (s)he will be inserted after the last person was added into the rotation.

The on-call Fire and Life Safety representative will be paid one (1) hour at one and one half times his/her base hourly rate for each day (s)he is on-call. Additionally, (s)he will be compensated for Call Back Pay pursuant to Article 31.2.1 and 31.2.2 of the respective Collective Bargaining Agreement.

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The on-call Fire and Life Safety representative shall be available by the City issued mobile phone at all times during his/her on-call assignment. An alternate phone number must also be provided for each on-call Fire and Life Safety representative.

The first call will be made to the on-call Fire and Life Safety representative's City issued mobile phone. If the on-call Fire and Life Safety representative does not answer then a second call will be made to the alternate number the on-call Fire and Life Safety representative provided. The on-call Fire and Life Safety representative shall respond by returning the call to dispatch or operations immediately [within ten(10) minutes] if a call is "missed." If dispatch or operations is unable to contact, or has no response from, the on-call Fire and Life Safety representative, then the next Fire and Life Safety representative in the rotation will be called.

Failure to be available to respond or failure to immediately respond to any "missed" call requires an explanation to the Fire Marshal and may subject the on-call Fire and Life Safety representative to discipline.

Exchange of standby/on-call duty with another qualified Fire and Life Safety representative requires completion and submission of the appropriate forms as well as documented approval from the Fire Marshal.

\*\*See Sick Leave (FLS 1.05) and Vacation Leave and Other Time Off (FLS 1.07) policies as reference for situations with any time off during on-call status.

\*\*Reference: FLS 1.05 Sick Leave

Any employee that calls out sick during normal work hours while designated as the oncall Fire and Life Safety Investigator representative will forgo their on-call status, including all monies due, for the full twenty-four (24) hour shift until they return to full duty. The forfeited shift(s) will be covered by the next Fire and Life Safety Investigator representative per the On Call Calendar. The covering investigator will receive the oncall pay for the shift(s) (s)he covered.

\*\*Reference: FLS 1.07 Vacation Leave and Other Time Off
Any employee that requests vacation time or any other time off while designated as the
on-call Fire and Life Safety Investigator representative will be required to forgo their oncall status, and the vacation time will not be approved until his/her shift has been
covered, and this may also include forfeiting all monies due for the full twenty-four (24)
hour shift until they return to duty. The covering investigator will receive the on-call pay
for the shift(s) (s)he covered.

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#### ADDENDUM "D"

#### CALL BACK

#### CALL BACK PAY

A White Collar Bargaining Unit employee who is a member of the Police Department (except Communications) is eligible for Call Back Pay when (s)he is called back to work when (s)he is off duty or when the work time is not contiguous with his/her assigned shift. In the event of a Call Back, an employee will be compensated for his/her actual time worked, but not less than three (3) hours, at the rate of one and one half (1.5) times his/her hourly base rate of pay. No concurrent pay for Call Back Pay and Regular Hours pay is permitted.

#### CALL BACK PAY - Communications Center

All Communications Center White Collar bargaining unit members that are not working in a probationary status are subject to Call Back. Call Back is defined as any time an employee within the Communications Division of the Police Department is called into work when (s)he is off duty or when the work time is not contiguous with his/her assigned shift.

During "critical staffing situations," defined as times when there are less than three (3) Communications Dispatchers/Specialists available and scheduled (not including the supervisor on duty) and after shifts have been posted and offered to all qualified police dispatchers, *Mandatory Call Back* goes into effect.

Mandatory Call Back commences with the Communications Dispatcher/Specialist with the least seniority on a rotating basis until the shift reaches minimum staffing of three (3) Communications Dispatchers/Specialists. "Rotating basis" means that once a Dispatcher/Specialist has been mandated, (s)he cannot be mandated again until each qualified and available Dispatcher/Specialist has been mandated.

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958 10/22/2020 Union TA Mandatory Call Back is a twelve (12) hour shift but can be broken into as few as four (4) hour increments to help cover the shift appropriately.

Example: A vacant shift of Mandatory Call Back hours from 0600-1800 exists.

The shift can be broken down to have one Dispatcher/Specialist work (a) from 0600-1200 and a second Dispatcher/Specialist work from 1200-1800.

A Dispatcher/Specialist that is already on duty with the least seniority (b) can be mandated to work an additional four (4) hours and a second Dispatcher/ Specialist can then be mandated to work the remaining eight (8) hour slot.

A Dispatcher/Specialist that is already on duty with the least seniority (c) can be mandated to work an additional four (4) hours, and the second Dispatcher/ Specialist can be mandated to work the middle four (4) hour slot, and a third Dispatcher/Specialist can be mandated to work the last four (4) hour slot.

When implementing Mandatory Call Back, the Supervisor (or designee) must contact the employee either in person or by phone by invoking the Mandatory Call Back (actually talking to the employee) or by invoking the Mandatory Call Back by leaving a message for the employee to phone back the Police Communications Center within sixty (60) minutes.

### Mandatory Call Back (Premium Pay)

A Dispatcher/Specialist who is called in and mandated to work on a day they are not already scheduled to work will receive premium pay, which is equivalent to three (3) hours at 1.5 times their hourly rate in addition to the hours they work on the mandated shift.

If a Dispatcher/Specialist is mandated for Call Back and finds another Dispatcher/Specialist to work as a replacement for him/her, the originally mandated Dispatcher/Specialist is credited for the Mandatory Call Back, not the replacement Dispatcher/Specialist.

#### **Utilities (Blue Collar) CALL BACK**

See Memo dated August 13, 2018, effective September 17, 2018 (current information at time of ratification)

#### Public Works - Facilities, Solid Waste, Parks, and Fleet Staff (Blue Collar)

See Memorandum No. 19-032, effective November 1, 2019 (current information at time of ratification)

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#### ADDENDUM "E"

#### DRUG FREE WORKPLACE POLICY

## 1.1 PURPOSE

The City of Boynton Beach is committed to providing a safe work environment for its employees and our community. Drug and alcohol abuse is national problem that is prevalent in society and impairs the health and safety of employees, promotes crime and harms our local community. Moreover, the illegal possession, use, sale, and distribution of controlled drugs are criminal acts that directly threaten the integrity of all employees in the City. The City is addressing this problem through its DRUG FREE WORKPLACE Program.

Substance abuse is a complex, yet treatable disease. The ultimate goal of this policy is to balance our respect for individual privacy with our need to keep a safe and productive drug and alcohol free environment. We encourage those who use drugs or abuse alcohol to seek help in overcoming their problem. The City considers substance abuse to be an unsafe and counterproductive work practice.

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#### 1.2 SCOPE

This policy applies to all employees of the City of Boynton Beach.

#### 1.3 **DEFINITIONS**

- 1. "Chain of Custody" refers to the methodology of tracking specified materials or substances for the purpose of maintaining control and accountability from initial collection to the final disposition for all such materials or substances and providing for accountability at each stage in handling, testing, and strong specimens and reporting test results
- 2. "Confirmation Test," "confirmed test" or "confirmed drug test" is a second analytical procedure used to identify the presence of a specific drug or metabolite in a specimen, which test procedure used to identify the presence of a specific drug or metabolite in a specimen, which test must be different in scientific principle from that of the initial test procedure and must be capable of providing requisite specificity, sensitivity, and quantitative accuracy.
- 3. "Drug" means alcohol, including distilled spirits, wine, malt beverages, and intoxicating liquors; amphetamines; cannabinoids; cocaine; phencyclidine (PCP); hallucinogens; methaqualone; opiates; barbiturates; benzodiazepines; synthetic narcotics; designer drugs; or a metabolite of any of the substances listed herein. Threshold detection levels are established by Florida regulations. Therefore activities participated in while off duty may result in positive drug tests. For DOT covered employees, alcohol includes any intoxicating agent in beverage alcohol, ethyl alcohol, or other low molecular weight alcohols. Consumption of a preparation including alcohol (beverages or medicines) A list of the most common medications which may alter or affect a drug test are found in Section 1.5, Letter I of this policy. Employees and job applicants should review this list prior to submitting to a drug test.
- 4. "Drug test" or "test" means any chemical, biological, or physical instrumental analysis administered for the purpose of determining the presence or absence of a drug or its metabolites.
- 5. "Employee" means an individual who works for salary, wages, or other remuneration for the City and is covered by the workers compensation act.
- 6. "Employee Assistance Program" (EAP) is an established program for employee assessment, counseling, and referral to an alcohol and drug rehabilitation program.
- 7. "Employer" means an agency within state government that employs individuals for salary, wages, or other remuneration.
- 8. "Initial drug test" means a screening procedure of the blood and urine of employees and job applicants for the presence of alcohol and illegal drugs in accordance with the Florida Drug Free Workplace Program and appropriate Florida administrative rules.

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- 9. "Job Applicant" means a person who has applied for a position with the City and has been offered employment conditioned upon successfully passing a drug test.
- 10. "Medical Review Officer (MRO)" means a licensed physician with knowledge of prescription drugs, pharmacology and toxicology of drugs, who may be responsible for receiving and reviewing all positive confirmed test results and who may be responsible for contacting all individuals who test positive in a confirmation test to inquire about possible medications which could have caused a positive result. The MRO need not be an employee of the City.
- 11. "Mandatory-testing position/Safety-sensitive position" means with respect to a public employer, a job assignment that requires the employee to carry a firearm, work closely with an employee who carries a firearm, perform life-threatening procedures, work with heavy or dangerous machinery, work as a safety inspector, work with children, work with detainees in the correctional system, work with confidential information or documents pertaining to criminal investigations, work with controlled substances, or a job assignment that requires an employee security background check, pursuant to F.S. 110.1127, or a job assignment in which a momentary lapse in attention could result in injury or death to another person.
- 12. "Prescription or Nonprescription Medication" means a drug or medication obtained pursuant to a prescription as defined by F.S. <u>893.02</u> or a medication that is authorized pursuant to federal or state law for general distribution and use without a prescription in the treatment of human diseases, ailments, or injuries.
- 13. "Reasonable Suspicion Drug Testing" means drug testing based on a belief that an employee is using or has used drugs in violation of the employer's policy drawn from specific objective and articulable facts and reasonable inferences drawn from those facts in light of experience. Reasonable suspicion drug testing may not be required except upon the recommendation of a supervisor who is at least one level of supervision higher than the immediate supervisor of the employee in question. Among other things, such facts and inferences may be based upon:
  - a. Observable phenomena while at work, such as direct observation of drug use or of the physical symptoms or manifestations of being under the influence of a drug.
  - b. Abnormal conduct or erratic behavior while at work or a significant deterioration in work performance.
  - c. A report of drug use, provided by a reliable and credible source, which has been independently corroborated.
  - d. Evidence that an individual has tampered with a drug test during employment with the current employer.
  - e. Information that an employee has caused, or contributed to, an accident while at work.

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- f. Evidence that an employee has used, possessed, sold, solicited, or transferred drugs while working or while on the employer's premises or while operating the employer's vehicle, machinery, or equipment.
- 14. "Special-Risk Position" means a position that is required to be filled by a person who is certified under Chapter 633, Fire Prevention and Control or Chapter 943, Department of Law enforcement.
- 15. "Specimen" means a tissue or product of the human body including blood, urine, or saliva capable of revealing the presence of alcohol and/or illegal drugs or their metabolites.
- 16. "Stepping Forward" means that an employee comes forward to the Human Resources and Risk Management Department and requests assistance for substance abuse prior to being selected for a random drug test, or prior to being ordered to submit to a reasonable suspicion drug test, fitness for duty evaluation, or prior to being involved in an accident or sustaining an injury, which requires drug testing.

#### 1.4 **POLICY**

A. It is the policy of the City that an employee found with the presence of alcohol, illegal drugs, or prescription medication in levels exceeding prescribed dosage in his/ her system, in possession of, using, selling, trading or offering for sale illegal drugs or alcohol during working hours, may be subject to disciplinary action up to and including termination. A refusal to submit to a drug test is grounds for immediate termination.

An employee reporting for work visibly impaired and that is unable to properly perform required duties, will not be allowed to work. The supervisor should first attempt to seek another supervisor's opinion of the employee's status. Then the supervisor should consult privately with employee with the observation, to rule out any problem(s) that may have been caused by prescription drugs.

If, in the opinion of both supervisors, the employee is considered impaired, the employee should be drug tested by an authorized provider and then provided safe transportation home. An impaired employee must not be allowed to drive and if necessary can be transported home by a supervisor or another employee.

It is the responsibility of the City's supervisors to counsel with an employee whenever they see changes in performance that suggest a potential employee problem. The supervisor may suggest that the employee voluntarily seek help from the employee assistance program or decide that the severity of the observed problem is such that a formal referral to the EAP should be made.

# B. USE OF PRESCRIPTION MEDICATIONS/DRUGS WHILE ON DUTY

1. Prescription drugs prescribed by the employee's physician, who is licensed to practice medicine in the United States, may be taken during working hours in strict accordance with the provisions of the Policy. Employees should never use intoxicants or drugs that could cause impairment during work hours.

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employee who is using a prescription medication while on the job shall do so in strict accordance with medical directions.

- 2. It is the employee's responsibility to notify the prescribing physician of his/her job requirements/functions to ensure that the physician approves the use of the prescription medication while the employee is performing his/her job duties. It is recommended that the employee provide his/her physician with a copy of the employee's job classification description so the physician is aware of the physical requirements of the position.
- 3. It is the responsibility of an employee who is in a "Mandatory-testing position/ Safety-sensitive position" to immediately notify the Director of Human Resources and Risk Management or designee when (s)he is prescribed any medication that is considered a controlled substance on Schedules II, III, or IV as defined and amended from time to time in Florida Statutes 893.03. Failure to disclose this information may result in disciplinary action up to and including termination of employment. The Director of Human Resources and Risk Management may require the employee to provide a note from his/her prescribing physician stating that the employee is able to perform the functions of his/her position while taking the medication as prescribed.
- 4. The employee shall notify the Director of Human Resources and Risk Management or designee if the use of his/her properly prescribed medications/ drugs (other than those considered a controlled substance on Schedules II, III, or IV as defined and amended from time to time in Florida Statutes 893.03) will affect the employee's work performance.
- 5. If the prescribing physician determines that the employee cannot perform his/her job duties without impairment while taking the prescribed medication, then the employee will be required to use his/her available leave time and/or FMLA leave, or unpaid leave if his/her leave time banks are exhausted, until (s)he can return to work. If the employee reports to work, the City will presume that the employee is not impaired.
- 6. Abuse of prescription drugs will not be tolerated.

#### A. Conditions of Pre-Employment

The City will conduct a pre-employment screening examination designed to prevent hiring individuals who use drugs.

- 1. To determine the suitability of employees to work for the City the following pre-employment conditions are established:
  - a) Job Applicants in mandatory-testing positions, safety-sensitive positions, and/or special-risk positions will be tested prior to employment for drug use and alcohol use.
  - b) Any job applicant, as defined in the above-section, who refuses to submit to drug and alcohol testing as part of the pre-employment

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Val 10/22/2020 Union TA testing process will be refused employment.

- c) Any job applicant who tests positive for drugs or alcohol use will be refused employment.
- d) Confidentiality will be maintained pursuant to this policy.

#### B. Employee Compliance

It shall be a condition of continued employment for all employees to submit to drug and alcohol screening under the policy. If there is a conflict between this policy and the collective bargaining agreement, the collective bargaining agreement shall control. Refusal to submit to drug testing is grounds for immediate termination. Refusal to submit to drug testing is not a waiver of the employee's right to challenge both the order and the test outcome.

# C. Employee Assistance Program

The City offers an Employee Assistance Program (EAP) which provides help to employees and their families who suffer from various difficulties including alcohol or drug abuse.

In addition to the City's EAP Program, below is a list of local assistance programs and local drug and alcohol rehabilitation programs:

- a) Narcotics Anonymous Help Line: 561-848-6262
- b) Drug Abuse Foundation of Palm Beach County: 561-278-0000
- c) Palm Beach Al-Anon/Al-a-Teen Information: 561-882-0308
- d) Alcoholics Anonymous (Palm Beach County): 561-655-5700
- e) Comprehensive Alcoholism Rehabilitation Program: 561-844-6400

It is the responsibility of each employee to seek assistance before drugs and alcohol lead to performance problems.

- 1. Use of the employee assistance program, on a voluntary basis, will not affect the determination of appropriate disciplinary action.
- 2. An employee who is "Stepping Forward" or seeking assistance from the Employee Assistance Program on a voluntary basis *prior* to any incident warranting disciplinary action will not have this action used as the basis for disciplinary action or in any disciplinary proceeding.

On the other hand, using EAP will not be a defense to the imposition of disciplinary action where facts providing violation of this policy are obtained outside of the EAP. Accordingly, the purpose and practices of this policy and the EAP are not in conflict but are distinctly separate in their applications.

3. Through the EAP, the City will provide appropriate assessment, referral to treatment, and treatment of drug and alcohol abuse.

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- 4. Upon successful completion of a drug and/or alcohol treatment program an employee may be released to resume work but will be subject to drug testing on a random, periodic basis, at least quarterly, and for at least two years thereafter as a condition of continued employment. These stipulations may be incorporated in a Last Chance Agreement.
- 5. An individual's participation in the program will not be made part of any personnel records and will remain confidential to the extent necessary to comply with this policy. Medical and insurance records, if any, will be preserved in the same confidential manner as all other medical records and be retained in a separate file as provided by law.

#### D. Management's Responsibility

The City will maintain screening practices to identify employees who use illegal drugs or abuse alcohol. Department Heads are responsible for implementing this Drug Free Work Place policy. It is the responsibility of the supervisors to observe the behavior of employees on the job as a precaution against unstable or unreliable behavior which could threaten the safety and well-being of employees and the community.

- 1. Supervisors are responsible for maintaining a safe work environment by monitoring employees' behaviors and performance.
- 2. In the event a supervisor has a reasonable suspicion that an employee may be under the influence of drugs or alcohol, the employee must be sent for reasonable suspicion drug testing. A form for documenting cause for a reasonable suspicion drug test is attached.
- 3. In all cases when an employee is to be removed from duty for drug testing, the Department Director and Director of Human Resources and Risk Management must be immediately notified.

#### E. Employee's Responsibility

- 1. It is each employee's responsibility to be fit for duty when reporting for work and to inform his/her supervisor if (s) he is under prescription or non-prescription medication which may affect job performance.
- 2. In the event an employee observes behavior in another employee, which raises a doubt as to that employee's ability to perform work in a safe, reliable and trustworthy manner, the employee should report this behavior to his/her supervisor.
- 3. Employees, who enter drug or alcohol treatment and/or rehabilitation program voluntarily at the request or insistence of the City or, as a condition of continued employment are required to fully participate in and complete the recommended treatment. Any employee who enters a drug or alcohol treatment and/or rehabilitation program will be responsible for payment of the treatment and/or program. If the employee fails to comply with the

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treatment and/or program, the employee will be subject to discipline, up to and including termination.

# F. Medical Review Officer's (MRO) Responsibilities

- 1. The MRO will review all information from the testing laboratory in the event of a positive, confirmed test. The MRO will review any information from the employee or job applicant regarding the use of medication or other relevant medical information set forth in the form submitted prior to drug testing.
- 2. The MRO may request that the testing laboratory provide quantification of test results.
- 3. The MRO will provide confirmed test results to the Human Resources representative from the City.

#### 1.5 PROCEDURE

In order to maintain a drug and alcohol free work environment, the City will test for the presence of alcohol and drugs in the following circumstances:

- 1. **Pre-employment:** Job applicants who have been offered a position of employment and whose job requirements are that of a mandatory-testing, safety-sensitive, or special-risk position are required to take a drug and alcohol test.
- 2. **Reasonable suspicion:** Employees who are determined to be under reasonable suspicion of drug or alcohol use (as defined herein), are required to take a drug and alcohol test.
- 3. **Post-incident:** Employees are required to take a drug and alcohol test when the employee is involved in a job-related incident, which results in any of the following: (a) discernable property damage, (b) the employee receiving medical attention, or (c) the employee receiving a citation.
- 4. **Random Testing:** Employees are subject to random drug testing. Random selection for testing is done by an independent third party by a random computer generated list.

Employees who are required to maintain a Commercial Driver's License (CDL) are subject to monthly random drug and alcohol testing in compliance with Federal Law.

- 5. *Fitness for duty:* All employees who are subject to a routine fitness for duty medical examinations are required to take a drug and alcohol test as part of their medical examination.
- 6. Follow-up: All employees who have been referred to an employee assistance program or rehabilitation program by the City for drug and/or

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alcohol abuse are required to take drug and alcohol tests on a quarterly basis for up to two (2) years after their return to work. These stipulations may be codified in a Last Chance Agreement.

# A. Consequences of Refusing a Drug Test

- 1. An employee who refuses to submit to a drug and alcohol test will be subject to immediate termination. An employee who refuses to submit to a drug test forfeits his/her eligibility for all workers' compensation medical and indemnity benefits.
- 2. A job applicant, as defined in section 1.3, #9, who refuses to submit to a drug and alcohol test will not be hired.

### B. Actions Following a Positive Confirmed Test

The City may administer disciplinary action, up to and including termination, for any employee who has a positive, confirmed drug or alcohol test.

#### C. Confidentiality

Confidentiality of records concerning drug and alcohol testing will be maintained to the extent necessary to comply with this policy. All information, reports, memos and drug test reports, written or otherwise, received by the City through the drug testing program will be kept confidential as provided by law.

The City's Employee Assistance Program, laboratories, drug and alcohol rehabilitation programs who receive or have access to information concerning drug test results shall keep all information confidential. No such information will be released unless there is a voluntary written consent, signed by an employee or job applicant, except where such release is compelled by a court pursuant to an appeal taken under this section, or where deemed appropriate by a professional or occupational licensing board in a related disciplinary proceeding.

The City will maintain records concerning drug testing separate and apart from an employee's or job applicant's file.

# D. Reporting of Use of Medication

Employees and job applicants may confidentially report the use of prescription or non-prescription medication both before and after having a drug test.

#### E. Notice of Common Medications

A list of most common medications, by brand name or common name, as applicable, as well as by chemical name, which may alter or affect a drug test, is listed below in section I. Employees and job applicants should review this list prior to submitting to a drug test.

#### F. Medication Information

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Police Department employees covered by this Agreement will be issued uniforms pursuant to their Department policy. Crime Scene Technicians are eligible to receive a minimum of three (3) shirts, three (3) pants, and up to two (2) pairs of boots per contract year.

#### Fire Department (White Collar)

Fire Department employees covered by this Agreement will be issued uniforms and required footwear pursuant to their Department policy.

# ADDENDUM "G" POLICE COMMUNICATIONS CENTER INCENTIVES

#### **Employee Referral Incentive:**

Any active Police Communications bargaining unit member who formally referred a Communications Dispatcher applicant with at least three (3) years of qualified 911 dispatching experience that the City hires as a Dispatcher, who completes probation and subsequently remains employed for an additional 365 days, will receive a referral incentive payment, the amount of which will be communicated by the Director of Human Resources and Risk Management upon ratification and on October 1st of each year remaining year of this Agreement. This provision expires on September 30, 2023; however, any qualifying referrals made through September 30, 2023 are eligible to be paid.

Specialist Group Training Incentive: For each newly hired full-time Communications Dispatcher who completes probation and subsequently remains employed for an additional three hundred sixty-five (365) days, each actively employed Communications Specialist will receive a \$500.00 Group Training Incentive. This provision expires on September 30, 2023 and no payments will be made beyond this date.

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